

# Agenda



## Overview and Scrutiny Management Committee

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Date: Thursday, 26 April 2018

Time: 10.00 am

Venue: Council Chambers - Civic Centre

To: Councillors J Guy (Chair), M Al-Nuaimi, C Evans, M Evans, C Ferris, P Hourahine, J Hughes, L Lacey and M Spencer

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Item		Wards Affected
1	<u>Agenda in Welsh</u> (Pages 3 - 4)	
2	<u>Apologies</u>	
3	<u>Declarations of Interest</u>	
4	<u>Minutes</u> (Pages 5 - 8)	
5	<u>Review of the City Centre PSPO</u> (Pages 9 - 78)	
6	<u>Forward Work Programme</u> (Pages 79 - 82)	

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# Agenda

## Pwyllgor Rheoli Trosolwg a Chraffu

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Dyddiad: Dydd Iau, 26 Ebril 2018

Amser: 10 y.b.

Lleoliad: Siambrau'r Cyngor - Canolfan Ddinesig

Y Cyngorwyr: J Guy (Cadeirydd), M Al-Nuaimi, C Evans, M Evans, C Ferris, P Hourahine, J Hughes, L Lacey and M Spencer

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### Eitem

#### Rhan 1

1. [Agenda yn Gymraeg](#)
2. [Ymddiheuriadau am Absenoldeb](#)
3. [Datganiadau o Fuddiant](#)
4. [Cofnodion y Cyfarfod a 22 Mawrth 2018](#)
5. [Gorchymyn Gwarchod Mannau Cyhoeddus Canol y Ddinas](#)
6. [Y Diweddariad o'r Rhaglen Waith i'r Dyfodol](#)

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# Minutes



## Overview and Scrutiny Management Committee

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Date: 22 March 2018

Time: 10.00 am

Present: Councillors J Guy (Chair), M Al-Nuaimi, M Evans, C Ferris, P Hourahine and M Spencer

In Attendance: R Cornwall (Head of People and Business Change), M Dickie (Business Service Development Manager), R Kalahar (Senior Performance Management Officer) and D Cooke (Overview & Scrutiny Officer)

Apologies: Councillors C Evans, J Hughes and L Lacey

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### 1 **Declarations of Interest**

None.

### 2 **Minutes**

### 3 **Corporate Safeguarding**

The Committee **agreed** to defer the item due to the unavailability of the Officers.

### 4 **Draft Performance Management Strategy**

Attendees;

- Head of People and Business Change
- Business Service Development Manager
- Senior Performance Management Officer

The Head of People and Business Change presented an overview to the Committee. It was explained that the aim with the strategy was to improve the organisation by implementing a performance culture. Despite financial constraints, the Council has always met its statutory obligations however it had got more difficult.

It was advised that the Performance Management System gives real time data to see how the Authority was doing. The Clear Review system moves away from the annual form appraisal to an online system to be used on a monthly basis which links staffs performance to the Council's performance.

The Committee were advised that the roles of all staff are important, but the role of the Scrutiny Committee was to critically look at how the Council were performing and making sure that the right things were being focussed on.

The Committee asked the following:

- Did the strategy take into account the Council's new Wellbeing Plan? Members were told that the Improvement Plan would be scrutinised in the next round of Scrutiny Committee meetings and how the Council are performing against it. This will be the last year of the Improvement Plan as the Wellbeing Plan will be used going forward. The Officer informed the Committee that the Wellbeing of Future Generations Act impacts on practically everything in the Council, and the Performance and Policy Team lead the organisation on the Wellbeing of Future Generations Act, lots of work had been completed to integrate the data.  
The Wales Audit Office had completed a report for the Wellbeing of Future Generations first year, which would be used in future audits to allow the Council to judge the performance of measures.
- Members asked if the Wellbeing Plan would maximise the Council's performance. Members were informed this was difficult to foresee, it would raise questions for Members and Officers on how the Council makes decisions, which may impact performance but will ensure statutory objectives are met. The Wellbeing Plan focuses on the long term and encourages preventative ways of working.
- Members discussed the Best Practice in Performance Management model, in particular "Transparent recognition of good performance and challenge of poor performance". It was asked how this would be applied with dwindling resources. Members were informed that the online system put in place for staff replaces the monthly 1 to 1's, which had previously been completed on paper forms. It allowed Line Managers and staff to set actions for the next month and to monitor progress against those actions. It allows anyone to give staff feedback, what had gone well or what needed to be developed. A demonstration of the system was then offered for the Committee to view.  
Members were also advised that the Council had got better at understanding the cost of improving performance by analysing the worst performing measures.
- A comment was made that in the report there was no mention of how tasks would be evaluated. The Committee were told that there was a separate stream of work which looked at system analysis in services areas. The system analysis took a view on performance and how the service can be made better and more efficient. The Committee were informed that there could be a session made for a future meeting, during which the HR Manager could be invited to attend and discuss this section with the Committee in further detail.
- The Corporate Plan was discussed and comments were made about how the intentions were great but the reports given were hard to understand. It was then asked if data was easy to access with the user friendly system. The Committee were advised that in regards to the Corporate Plan there was an Annual Staff Conference that staff can attend to ensure they were aware of the visions of the Corporate Plan. It was then stated that the storage of data was more resilient as data goes on a cloud based system, and not held on the Council's servers. It was advised that there will be ongoing meetings with the Shared Resource Service to ensure the systems offer more resilience.
- What are the pressures for managers to have monthly meetings, and will they be used to improve the performance for staff? The Officer informed that after reviewing data it was found that the vast majority of managers were meeting with their staff once a month. A pilot scheme was created and feedback was used to create the system. The system provided direction to the manager's conversations with staff and helped assist staff members to hit their targets.
- Members enquired if the feedback left for staff was confidential, and if there was continuous evaluation for staff. Members were advised that there was a confidential

record for each staff which was safeguarded by the Data Protection Act. Anyone was able to give feedback, which was also kept confidential.

- Members were advised of the best practice in Performance Management. Members suggested that the strategy comes back to the committee 12-18 months after being implemented.

The Committee then thanked the officers for attending and they were excused.

### **Conclusion**

The Committee made a number of comments on the Performance Management Strategy;

- The Committee would like to receive more information on the results based evaluations and how they would work in practice.
- The Members were unclear about how the Performance Management Strategy links to the Corporate Plan.
- The Committee considered the ability to provide comment on anyone's performance in the organisation as a good idea, but they had reservations on whether it was open to abuse and would there be repercussions for misuse.
- The Committee wanted to know whether there would be an opportunity for anonymous staff feedback on the use and success of the Performance Management Strategy.
- The Committee were interested how the Performance Management Strategy would be implemented on the ground. They were particularly interested in how it would work with public facing staff and staff who work peripatetically. They requested that a report is presented from the Chief Executive on the Strategies success is fed back to the Committee in 12 – 18 months.

## **5 Forward Work Programme**

The Overview and Scrutiny Officer presented the forward work programme, in particular the items on the next two meetings.

The Committee were advised that there had been an amendment in the running order of the meetings; the City Centre Public Spaces Protection Order would now be taking place on 26 April, and will be held in the Council Chambers. It will also be broadcasted in light of the public interest in this item.

Recommendations Monitoring for Adult Residential Care, Community Centres and Economic Regeneration would now be taking place on 10 May.

The meeting terminated at 11.30 am

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# Scrutiny Report

## Overview and Scrutiny Management Committee

### Part 1

Date: 26 April 2018

### Subject **Review of City Centre PSPO**

**Author** Overview and Scrutiny Officer

The following people have been invited to attend for this item:

Invitee:	Representing	Role
Jonathan Keen	Newport City Council	Regulatory Services Manager Environment and Community
John Davies	Gwent Police	City Centre Inspector
Susan Calnon	Newport City Council	Youth Service Manager
Bethan Allan	Newport City Council	City Youth Worker
Kevin Ward	Newport BID	Manager
Alan Edwards	Newport BID	Chairman
Simon Rose	Newport City Council	Housing Needs Manager
Gareth Jones	The Wallich	Area Manager for South East Wales

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked

1. To consider the consultation process undertaken, to ensure it is robust and that the outcomes are taken into consideration in drafting an Order that would have public support;
2. Consider the results of the consultation and hear evidence from Council Officers, Gwent Police and other representatives on the proposed changes.
3. Consider the officer recommendation for a possible revised order, at section 3 of the Officer report (Page 25).
4. Determine whether it wishes to make recommendation to the Council on this matter.

## **2 Context**

### **Background**

- 2.1 Public Space Protection Orders were new measures brought in 2014 to allow Councils to control anti-social behaviour in a particular public location. They were designed to prevent individuals or groups committing anti-social behaviour where that behaviour was persistent and unreasonable and was having, or was likely to have, a detrimental effect on the quality of life of those in the locality.

An alcohol exclusion zone in the city centre had been in place for some 12 years, but the introduction of these new powers had provided an opportunity to review and consider putting in place a new PSPO to counter other forms of persistent and detrimental behaviour.

### **Previous Consideration of this item**

#### **2.2 SSRS Scrutiny Committee - 15 October 2015**

Scrutiny had been asked to oversee public consultation on the issue, consider what responses were received and to make recommendations to the Cabinet Member regarding measures they would want to see in a new Order.

**The Committee's recommendations from this meeting can be found [here](#).**

#### **Council - 24 November 2015**

At the Council meeting, The Cabinet Member stated he had considered Scrutiny's recommendations and also evidence and concerns from the police, the public, and businesses and from council officers and partner agencies, including those involved with housing needs and supporting people.

He was mindful of the importance of striking the right balance between protecting the public and respecting civil liberties and freedom of expression and movement. To this end he recognised the success of the Council's current housing and homelessness policies, and considered that existing anti-social powers were more appropriate than an outright ban in relation to rough sleeping and begging.

He recommended a version of the Order that did not carry a 'No rough sleeping' measure and in which the "No Begging" measure was replaced by the following: "No person shall beg in a manner which is aggressive or intimidating, or which harasses members of the public." Following consideration, a series of three proposed amendments were lost.

The Council subsequently resolved to to adopt version 2 of the Order as set out in the report ([available here](#)) and as recommended by the Cabinet Member for Regulatory Services

#### **SSRS Scrutiny Committee - 8 September 2016**

The Committee received an Information Report on the progress achieved with the introduction of the City Centre PSPO Order. The Committee noted that there had been significant decreases in some of the restrictions included in the order but there were still further progress needed with others. The Committee requested an additional monitoring report in 12 months. The Meeting also highlighted the Committees desire for 'aggressive' begging to be given a clear definition which will provide the Police with something to act upon.

## Overview and Management Scrutiny Committee - 8 January 2018

The Committee were informed of the Officers intentions of conducting a public consultation to inform the revision of the City Centre PSPO for potential reinstatement in November 2018. The Committee were asked to listen to the Officer evidence of the current PSPOs ineffectiveness and agree a consultation strategy. The Committee made some recommendations as to who to invite to the next meeting.

### 3. Today's running order

The following table will set out the running order and will provide a brief description on the reason why the individual has been invited.

Position:	Invitee:	Specialism:
1	Jonathan Keen	The Officer who completed the report and will answer questions regarding the contents of the report, the consultation completed and the revised Order.
2	John Davies	Inspector Davies will provide Gwent Police's opinion on the revised Order and will answer questions as to how the revised Order will impact on the City Centre levels of anti-social behaviour.
3	Gareth Jones	The representative from The Wallich has been invited to provide an opinion on the Order and its impact, in particular the 'Begging in an anti-social manner' restriction.
4	Simon Rose	The NCC Officer has been invited to provide an opinion on the Order and its impact, in particular the 'Begging in an anti-social manner' restriction.
5	Susan Calnon	The NCC Officers have been invited to provide an opinion on the Order and its impact, in particular the 'Groups/individuals causing anti-social behaviour' restriction.
	Bethan Allan	
6	Kevin Ward	The representatives from Newport BID have been invited to provide an opinion on the Order and its impact on the City Centre businesses.
	Alan Edwards	

### 4 Information Submitted to the Committee

4.1 The information attached to this report includes;

- *Review of the City Centre Public Spaces Protection Order and consideration of new or amended restrictions to be included in a revised Order – post public consultation.*
  1. The current Newport City Centre PSPO
  2. Consultation on a revised PSPO
  3. A possible revised Order
  4. Comments of Gwent Police City Centre Inspector on the possible revised Order
  5. Approving the City Centre PSPO
- *Appendix 1 – Consultation Questionnaire*  
This appendix presents public consultation questionnaire.

- *Appendix 2 – Consultation responses*
  - Letter from Liberty
  - Letter from RSPCA Cymru
  - Collation of questionnaire responses – 61
  - Profile
- *Appendix 3 – Other City Centre PSPOs*

## 5. Suggested Areas of Focus

### Role of the Committee

**The role of the Committee in considering the report is to:**

The role of the Committee is split in to three when considering this report;

#### **Consultation Process**

- To analyse the consultation process undertaken and establish whether it was a robust process.
- Key question - Do the outcomes of the consultation provide a sufficient evidence base support making proposed changes to the City Centre PSPO restrictions?

#### **Evidence from key stakeholders**

- To discuss the key issues with Officers and external representatives on the revised orders and alternative options to the PSPO restrictions.
- Scrutinise the information and opinion gathered from the discussion with the key stakeholders, and establish if the additional information impacts on the recommendations the Committee will make to the Council.

#### **Conclusions, comments and recommendations:**

- What is the overall assessment of the Committee on the information presented by the Officer regarding the consultation?
- Are there any comments or conclusions based on the evidence from the external representatives?
- Are the Committee satisfied that the Council is receiving sufficient information to base a decision on?
- Do any of the areas require a more in-depth review by the Committee or the Council prior to a decision being made?
- What recommendations / comment would the Committee like to make to the Cabinet Officer and Council?

## Suggested Lines of Enquiry

5.1 The Committee might want to follow the following line of enquiry;

Invitee:	Suggested lines of Enquiry:
Jonathan Keen	<ol style="list-style-type: none"> <li>1. Did the Officers carry out the approved consultation strategy approved by the Committee in the previous meeting (section 2)?</li> <li>2. Was the consultation robust and sufficient to implement changes to the restrictions and Order?</li> <li>3. Does the report accurately summarise the consultation responses in the table in section 2.5? Are the <i>Officer Comments and Recommendations</i> made on sound evidence from the consultation?</li> <li>4. Is the information presented in a clear and accessible manner?</li> </ol>
John Davies	<ol style="list-style-type: none"> <li>1. How will the new suggested Orders impact on the Polices to combat anti-social behaviour?</li> <li>2. Can you explain how the differences in the restrictions will ensure the new Order becomes more effective?</li> <li>3. What is Section 35? Does it not provide the Police with similar powers to what the PSPO will? Why is the PSPO required?</li> </ol>
Gareth Jones	<ol style="list-style-type: none"> <li>1. What does The Wallich think about the suggested revised Order?</li> <li>2. What does The Wallich believe will be the impact of the revised Order, in particular the <i>begging in an anti-social behaviour</i>?</li> <li>3. Are there any alternative options that you believe would decrease the associated anti-social behaviour surrounding begging?</li> </ol>
Simon Rose	<ol style="list-style-type: none"> <li>1. What does the Officer think of the suggested revised Order?</li> <li>2. What does the Officer believe the impact of the amended restrictions will be on anti-social behaviour?</li> <li>3. Are there any alternatives options that would combat the anti-social behaviour associated with begging?</li> </ol>
Susan Calnon and Bethan Allan	<ol style="list-style-type: none"> <li>1. What do the Officers think of the suggested revised Order?</li> <li>2. What does the Officer believe the impact of the amended restrictions will be on anti-social behaviour associated with groups of young people in the City Centre?</li> <li>3. Are there any alternatives options that would combat the anti-social behaviour?</li> </ol>
Kevin Ward and Alan Edwards	<ol style="list-style-type: none"> <li>1. What do they believe will be the impact of the suggested revised order?</li> <li>2. The 'alternative giving' scheme is in the early stages of implementation. The Committee might want seek clarity on how this implementation is going and when would the City start to see any benefits?</li> </ol>
Open questioning	The Committee have the opportunity to revisit any of the attendees for further questioning which might have developed from the opinion of other attendees.

## Section B – Supporting Information

### 6 Supporting Information

6.1 This section will include any information deemed to be relevant:

- Information on Police Section 35 powers available [here](#).

6.2 These can be summarised and included within the body of the report, or linked for background reading.

### 7 Links to Council Policies and Priorities

The City Centre PSPO has strong links to the Corporate Plan Commitments; **Thriving City** and **Resilient Communities**.

<b>Well-being Objectives</b>	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
<b>Corporate Plan Commitments</b>	Thriving City	Aspirational People		Resilient Communities
<b>Supporting Function</b>	Modernised Council			

### 7 Wellbeing of Future Generation (Wales) Act

#### 7.1 General questions

- How is this area / policy affected by the new legislation?
- How will this decision / policy / proposal impact upon future generations? What is the long term impact?
- What evidence is provided to demonstrate WFGA has been / is being considered?
- Evidence from Community Profiles / other data?
- (When published:) Evidence of links to Wellbeing Assessment / Objectives / Plan?

#### 7.2 Wellbeing Goals

- How are the Wellbeing goals reflected in the policy / proposal / action?
  - *A prosperous Wales*
  - *A resilient Wales*
  - *A healthier Wales*
  - *A more equal Wales*
  - *A Wales of cohesive communities*

- *A Wales of vibrant culture and thriving Welsh language*
- *A globally responsible Wales*

### 7.3 Sustainable Development Principles

- Does the report / proposal demonstrate how as an authority we are working in accordance with the sustainable development principles from the act when planning services?
  - **Long Term**  
*The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs*
  - **Prevention**  
*How acting to prevent problems occurring or getting worse may help public bodies meet their objectives*
  - **Integration**  
*Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies*
  - **Collaboration**  
*Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives*
  - **Involvement**  
*The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.*

## 8. Background Papers

Include all additional documents that are referenced in the report, and those that you have used as background reading. Hyperlink to online versions of them if available.

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan](#)
- [SSRS Committee meeting minutes](#) – 15/10/2015
- [SSRS Committee meeting minutes](#) – 8/9/2016
- [Council minutes](#) – 24/11/2015

Report Completed: April 2018

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# Overview and Scrutiny Management Committee

26 April 2018

## Review of City Centre Public Spaces Protection Order and consideration of new or amended restrictions to be included in a revised Order - post public consultation

### 1. The current Newport City Centre Public Spaces Protection Order (PSPO)

- 1.1 The current Order will expire in November 2018 and as stated at 8 January 2018 meeting of this Committee, we consider it timely to review it now with a view to enacting a revised City Centre PSPO, taking into account what has worked over the past two years, what restrictions need to be kept or revised, and whether we need to introduce new restrictions to tackle other forms of anti-social behaviour that are occurring in the city centre.
- 1.2 For the 8 January meeting, the report contained details of compliance with the current PSPO restrictions including data from the Police and the Council's Community Safety Warden Service, along with observations on each restriction i.e. whether the specific anti-social behaviour was still a problem and issues with the wording of "aggressive" etc. begging measure. The report also highlighted other forms of anti-social behaviour that were now occurring in the city centre that could be reduced with restrictions in a revised Order.

### 2. Consultation on a revised PSPO

- 2.1 At the January meeting of this committee, it was agreed that the Council should undertake public consultation. The responses would then be brought back to this Committee to review, hear evidence from Council Officers within Public Protection and also Housing Needs, the Police, the Business Improvement District and from other support agencies who work in the city centre and then to make recommendations to the Cabinet Member for Licensing & Regulation and to Council, as to what restrictions ought to feature in the revised Order.
- 2.2 The consultation was publicised through a press release, social media and leaflets promoting the existence of an online questionnaire, which asked the public their views on: the anti-social behaviour they had witnessed/ experienced in the city centre, on the existing PSPO restrictions and on possible revised / new restrictions. The consultation was also publicised through the Business Improvement District, the Police and partners agencies of the *One Newport* Public Services Board. A Council officer spoke at the Stow Hill Ward meeting on 8 February and at the City Centre PubWatch on 7 February on the review of the PSPO and encouraged responses to the consultation. The consultation questions are included at Appendix 1.

The consultation conducted is set out in the table below:

Consultee	Medium
<b>COUNCIL:</b>	Email sent requesting views by use of the online consultation questionnaire
Streetscene	
Legal Services	
Planning/ Regeneration	
Environmental Health	
Licensing	
Trading Standards	

<b>Consultee</b>	<b>Medium</b>
Community Safety- CCTV/Community Safety Wardens/Anti-Social Behaviour Liaison Officers	
One Newport Public Services Board	
Strategic Director -Place	
CM - Licensing & Regulation CM - Regeneration & Housing CM - Streetscene Chair of Licensing Committee Ward Cllrs/ All Cllrs Scrutiny	
Press team	
<b>OTHER AGENCIES:</b>	
Gwent Police- Licensing and city centre team, Police and Crime Commissioner	
South Wales Fire & Rescue Service	Email
Health Board	Email
<b>BUSINESSES:</b>	
Pubs and clubs	Attended Pub watch 7 February/Flier to all pubs/clubs
Business Improvement District Business Crime Reduction Group	Meeting with the BID Manager/ email & flier disseminated to all BID members
Taxi trade	Email to all Operators/Taxi reps
<b>THE PUBLIC:</b>	
Residents in the affected area	Press release/ Stow Hill Ward Cllrs. Attended Stow Hill Ward meeting 8 February
The public in general	Press release Twitter/ Facebook Web site (with a questionnaire allowing the public to tell us of the ASB they have been affected by and therefore what restrictions they would like to see in a PCPO).
Youth Council	5 responses included in collated questionnaire results

2.3 This consultation lasted until 11 March 2018 with 61 responses via the questionnaire and two letters – one from Liberty and the other from the RSPCA. The questionnaire responses are to be found collated at Appendix 2, with the two letters included in full. In summary the letter from Liberty expressed concern that a blanket ban on begging would be “not only cruel...but also incredibly unfair...” and expressed the view that imposing a blanket ban would be unlawful and a disproportionate response to the situation. The letter from the RSPCA is in support of the current condition requiring dogs to be on a lead of no more than 1.5 metres in length but encourages discretion on enforcement when the dog is on a longer lead but is under effective control. The RSPCA also encourages broader promotional work on responsible dog ownership is undertaken and mentions that some PSPOs have included a condition requiring dog owners to carry an appropriate receptacle to clean up their dog’s waste at all times.

2.4 As requested by the Committee at its January meeting, we enquired of 19 local authorities who had similar city/town centre PSPOs regarding their experiences. All were emailed and 7 responded. These responses are detailed in Appendix 3 but in

summary, of the 7 local authorities who responded, 4 said that they regard their PSPO restrictions as being successful or working well and all 4 have restrictions relating to begging and alcohol consumption in public places. The other 3 respondents said that their PSPOs were [too] new [to draw conclusions properly] and one of those said that there was no huge improvement but the direction of travel was in the right direction. Another one of those with a new PSPO said that they had an issue with enforcement capacity and this was resulting in the PSPO having a limited effect at present.

- 2.5 In summary, the results of the public consultation, along with officer comments and recommendations, are as follows:

Current restrictions	Consultation summary	Officer comments & recommendations
<p><b>1. Street Drinking</b> No person shall within the restricted area refuse to stop drinking alcohol or hand over any containers (sealed or unsealed) which are believed to contain alcohol, when required to do so by an authorised officer.</p>	<p>64% (37 respondents) said that they had witnessed or been affected by this type of ASB and many of the responses suggested that it was common to see alcohol being drunk in public places.</p> <p>83% (49) want this restriction to remain; only 8% (5) want the restriction to be removed and only another 8% (5) want the restriction altered.</p> <p>Several comments were made about the need for better enforcement.</p>	<p>This is still an issue.</p> <p>Recommendation - retain this restriction in its current form.</p>
<p><b>2. Touting for services/ donations</b> No person shall within the restricted area, approach members of the public in a persistent manner with a view to persuading them to: subscribe to a service; or make charitable donations; by direct debit, standing order or similar means.</p>	<p>64% (38) said that they had witnessed or been affected by this, with many respondents mentioning “no win – no fee” touts and those selling broadband services.</p> <p>One respondent said that this used to be a major problem but that they felt that the Order had really helped. It is assumed that this comment relates to charities seeking donations by direct debit.</p> <p>84% (47) wanted this restriction to remain in the Order with 11% (6) wanting changes, some of which specifically mentioned those <b>selling</b> services should be restricted. Only 5% (3) wanted this restriction removed from the Order.</p>	<p>There is an issue with persistent service <b>sellers</b> but since the inception of the current PSPO restriction, the number of charities soliciting donation by way of direct debit etc. has decreased significantly.</p> <p>Recommendation - change the wording of the restriction. See point 7 below.</p>
<p><b>3. Aggressive Begging</b> No person shall beg within the restricted area in a manner which is aggressive or intimidating, or which harasses members of the public.</p>	<p>64% (38) said that they had witnessed or been affected by this type of ASB with many responding that this is a persistent and common problem including near cash machines. Some respondents commented on some beggars reacting rudely/becoming verbally abusive when money was</p>	<p>It is clear from the consultation that begging does occur in the city centre and some members of the find it intimidating especially in the vicinity of cash/ payment machines. It is clear that some beggars become abusive and/or persistent when</p>

Current restrictions	Consultation summary	Officer comments & recommendations
	<p>not given. Others say you cannot walk through the city centre without being approached for money/ cigarettes. A small number of respondents specifically mentioned they find the begging intimidating.</p> <p>73% (43) of respondents want this restriction to remain in the Order with only 8% (5) wanting it removed.</p> <p>19% (11) want the definition altered, some to define “aggressive” begging more effectively and two commenting that begging near cash points should be prevented.</p> <p>Some want begging banned altogether and more enforcement to be carried out. Some comments relate to more focused donations to relevant charities.</p>	<p>their requests are rejected and this behaviour must be dealt with appropriately.</p> <p>Recommendation - that a restriction relating to begging is kept in the Order but the wording be altered. See point 8 below.</p>
<p><b>4. Flyposting</b> No person shall affix any notice, picture, letter, sign or other mark upon the surface of a highway or upon any tree, structure or works on or in a highway without permission of the landowner within the restricted area.</p>	<p>80% (48) of respondents had not been affected by this issue.</p> <p>Comments submitted suggest the problems are mainly on empty shop windows and buildings, and one points out that flyposting is unsightly.</p> <p>75% (38) said it should with remain in the Order, with 14% (7) wanting it removed and 12% (6) wanting it altered. Multiple comments in the “reasons” section said that this is not a major issue that needs to be dealt with by a PSPO.</p>	<p>This no longer appears to be a major problem but it is clear from the consultation that respondents do not want to remove the restriction from the PSPO, we assume because they are concerned about it becoming a bigger problem if it is removed.</p> <p>Comment – this restriction could be removed to keep the Order focussed or retained.</p>
<p><b>5. Dogs to be on a lead</b> Any person in charge of a dog within the</p>	<p>Letter from RSPCA - Appendix 2 and summarised previously at paragraph 2.3</p>	<p>Whilst officers have not witnessed many instances of dogs being off leads, the</p>

Current restrictions	Consultation summary	Officer comments & recommendations
<p>restricted area shall be in breach of this Order if he/she fails to keep the dog on a lead (of no more than 1.5 metres in length).</p>	<p>52% (31) of respondents said they had witnessed or been affected by this type of ASB, but 48% (29) said they had not.</p> <p>Some comments said that they found certain breeds of dogs not on leads to be frightening and a number of general comments appear to be supportive of this restriction.</p> <p>87% (48) of respondents wanted this restriction to stay in the Order with a number of comments asking for more enforcement to be done.</p>	<p>public say it is still a problem and find some of the breeds that are off leads frightening.</p> <p>Recommendation - this restriction should remain in the order.</p>

Possible New/ Revised Restrictions	Consultation Summary	Officer comments & recommendations
<p><b>6. Groups/ individuals causing harassment, alarm or distress.</b>            “Within the restricted area not to behave (either individually or in a group) in a manner that has caused or is likely to cause a member of the public to suffer harassment, alarm or distress by that behaviour.</p> <p>Persons who breach the above shall, when ordered to do so by an authorised person, disperse either immediately or by such time as may be specified and in such a manner as may be specified.”</p>	<p>65% (39) had been affected by this type of behaviour and 85% (49) want this new restriction included in the revised Order.</p> <p>Many respondents have experienced this behaviour and find this behaviour to be frightening and unacceptable. Individuals and groups shouting and swearing are mentioned multiple times, and groups on pedal bikes harassing/intimidating people is reported to be a significant problem in certain locations. Need more enforcement.</p> <p>A minority of respondents expressed the view that this restriction is not needed as it can be dealt with by existing legislation.</p>	<p>This is clearly an issue, as reported by the Police at the January Scrutiny meeting with significant instances of anti-social behaviour: swearing, shouting, racing on bikes, riding bikes at people, blocking pavements, “loutish” behaviour, which many people find intimidating, upsetting and unacceptable in the city centre.</p> <p>This is designed to disperse people who have or are likely to cause anti-social behaviour.</p> <p>Recommendation - this restriction is added to the Order.</p>

Possible New/ Revised Restrictions	Consultation Summary	Officer comments & recommendations
<p><b>7. Touting for services/ donations</b></p> <p>Revision of current restriction to: “Within the restricted area no street trading including peddling, charity collecting or touting for services, subscriptions or donations unless covered by an existing Police or Council-issued or Council-recognised Street Trading/Charity Collection/ promotions consent, licence or written permission.”</p>	<p>The results of the consultation broadly reflect the results set out at 2 above.</p> <p>81% (44) would like to see a change to the current restriction to regulate this area more effectively.</p>	<p>Whilst charities soliciting for direct debits etc. have decreased, sellers of services such as insurance, internet, legal services etc., are considered persistent and a nuisance. They are not covered by existing Street Trading licensing laws, which only cover the sale of goods.</p> <p>Recommendation - this restriction is amended.</p>
<p><b>8. Aggressive begging</b></p> <p>The consultation was on revising the restriction so that “aggressive begging” included any begging within the vicinity of a cash machine;</p> <p>Or instead revising it to “no begging”.</p>	<p>Letter from Liberty - Appendix 2 and summarised previously at paragraph 2.3</p> <p>75% (40) wanted the restriction to include no begging near a cash/payment machine.</p> <p>70% (37) wanted it changed to “no begging”. Reasons for “no begging” included that it is far too prolific in the city centre, not genuine and intimidating. A number of respondents said that people should be encouraged to give to charities directly.</p>	<p>Begging is clearly an issue in the city centre and some members of the public find it intimidating, especially adjacent to payment/ cash machines.</p> <p>The introduction of the Business Improvement District (Newport Now)’s “alternative giving scheme” (launch planned later in Spring 2018), should help to target donations at those in greatest need.</p> <p>Despite the result of the consultation on “no begging”, it is anti-social behaviour that is perpetuated by a minority of beggars that Council Officers and the Police wish to deal with and “no begging” is not felt to be a proportionate response to the situation.</p> <p>Recommendation - the emphasis should be on anti-social behaviour that may be associated with some begging, therefore we recommend this restriction be amended to:</p>

Possible New/ Revised Restrictions	Consultation Summary	Officer comments & recommendations
		<p>“Within the restricted area no person shall beg within 10 metres of a cash or payment machine, nor beg in a manner that has caused or is likely to cause a member of the public to suffer harassment, alarm or distress by that behaviour.”</p>
<p><b>9. Intoxicating substances -</b> No ingesting, inhaling, injecting, smoking or otherwise using, possessing or supplying substances believed to be intoxicating (psychoactive) substances.</p> <p>Persons who breach this restriction shall surrender any such substance in his/her possession when asked to do so by an authorised officer.</p>	<p>69% (41) of respondents said they had been affected by this type of anti-social behaviour, although it is clear from some of the comments that some respondents thought this included alcohol.</p> <p>Many respondents indicated this type of ASB is prevalent in public areas, with some people clearly under the influence of drugs during the day.</p> <p>81% (47) wanted this to be in the revised Order and many commented that enforcement would be important.</p>	<p>Respondents clearly feel that this a problem and prevalent.</p> <p>Recommendation - this restriction is added to the Order: “Within the restricted area no person shall ingest, inhale, inject, smoke, possess or otherwise use intoxicating substances or sell or supply them. Persons who breach this prohibition shall surrender any such intoxicating substance, or a substance believed to be intoxicating, in his/her possession when asked to do so by an authorised officer.”</p> <p>Intoxicating substances (psychoactive substances) = substances with the capacity to stimulate or depress the central nervous system. Exceptions: alcohol, tobacco, food &amp; drink, and where substances are for used for valid and demonstrable medical use.</p>
<p><b>Other forms of Anti-Social Behaviour</b></p>	<p>43% (25) of respondents said they had been affected by or witnessed other forms of ASB in the city centre. However the majority of issues raised are covered by the existing, altered or new restrictions outlined previously.</p>	<p>These issues should be adequately covered by the existing, altered or new restrictions, especially No. 6.</p>



### 3. A possible revised Order

3.1 Using officer recommendations, as in the tables at paragraph 2.5 above, a revised City Centre PSPO could be as set out in the left hand column below. This would remove the existing Flyposting restriction.

Restriction	Comment
<p><b>1. Street Drinking</b> No person shall within the restricted area refuse to stop drinking alcohol or hand over any containers (sealed or unsealed) which are believed to contain alcohol, when required to do so by an authorised officer.</p>	<p>Same wording as current PSPO restriction</p>
<p><b>2. Touting for services/ donations</b> Within the restricted area no street trading including peddling, charity collecting or touting for services, subscriptions or donations unless covered by an existing Police or Council-issued or Council-recognised Street Trading/Charity Collection/ promotions consent, licence or written permission.</p>	<p>Wording revised to expand the current PSPO restriction to cover the street trading of services.</p>
<p><b>3. Begging in an anti-social manner</b> Within the restricted area no person shall beg within 10 metres of a cash or payment machine, nor beg in a manner that has caused or is likely to cause a member of the public to suffer harassment, alarm or distress by that behaviour.</p>	<p>Wording of the current PSPO restriction on aggressive begging revised to make it easier to enforce on begging related ASB and set an exclusion zone around cash points.</p>
<p><b>4. Groups/ individuals causing anti-social behaviour.</b> Within the restricted area no person shall behave (either individually or in a group) in a manner that has caused or is likely to cause a member of the public to suffer harassment, alarm or distress by that behaviour. Persons who breach the above shall, when ordered to do so by an authorised person, disperse either immediately or by such time as may be specified and in such a manner as may be specified.</p>	<p>A new restriction.</p>
<p><b>5. Intoxicating/Psychoactive substances</b> Within the restricted area no person shall ingest, inhale, inject, smoke, possess or otherwise use intoxicating substances or sell or supply them. Persons who breach this prohibition shall surrender any such intoxicating substance, or a substance believed to be intoxicating, in his/her possession when asked to do so by an authorised officer.</p> <p>Intoxicating substances (psychoactive substances) = substances with the capacity to stimulate or depress the central nervous system. Exceptions: alcohol, tobacco, food &amp; drink, and where substances are for valid and demonstrable medical use.</p>	<p>A new restriction.</p>
<p><b>6. Dogs to be on a lead</b> Any person in charge of a dog within the restricted area shall be in breach of this Order if he/she fails to keep the dog on a lead (of no more than 1.5 metres in length).</p>	<p>Same wording as current PSPO restriction</p>

#### **4. Comments of Gwent Police City Centre Inspector on the possible revised Order set out above.**

Having reviewed the proposals, I would comment as follows:

We have been able to reduce significantly street drinking using the PSPO restrictions as part of a menu of powers to tackle this behaviour. I would advocate that this restriction is included within any review so we can continue to manage this behaviour effectively and look to remove it as a perceived problem within the city centre.

The re-wording of the begging restriction would allow us to enforce against those people who are actually causing harassment and alarm to members of the public and would certainly not be a means to target the vulnerable.

The anti-social behaviour aspect would also allow the police and designated officers to tackle these issues more effectively. The wording of this restriction would allow us to tackle all manner of anti-social behaviour on the city centre more effectively.

These three areas are ones which would be most effective for the police in dealing with what matters most to the members of the public we speak with. They are written effectively and provable, without restricting the liberties of people who use the city centre lawfully and in contradiction of the enjoyment of others.

#### **5. What is Scrutiny being asked to do?**

**At this meeting:**

1. Oversee the consultation process to ensure it is robust, and that the outcomes are taken into consideration in drafting an Order that would have public support.
2. Consider the results of the consultation, and hear evidence from Council officers, Gwent Police and other representatives on the proposed changes.
3. Make recommendations to the Cabinet Member for Licensing & Regulation and Council regarding the restrictions that could / should be included in a revised Order.

#### **6. Approving the City Centre PSPO**

The results of the consultation, including any comments from the Scrutiny Committee, will be reviewed and a draft, revised PSPO produced for consideration by the Cabinet Member and Council. Final approval will be by full Council and will last for a further 3 years, although it may be reviewed at any time. This needs to be done before November 2018, when the current city centre PSPO expires.

## Appendix 1 Consultation

### The Online public consultation questionnaire

#### Public Consultation on a Revised Newport City Centre Public Space Protection Order Jan 18

We are reviewing the current city centre PSPO (enacted in Nov 15) to see if it could be improved by:

1. Amending the existing restrictions
2. Removing any existing restrictions
3. Adding new restrictions
4. We want your views please

#### There are currently 5 restrictions

##### 1. Street Drinking

No person shall within the restricted area refuse to stop drinking alcohol or hand over any containers (sealed or unsealed) which are believed to contain alcohol, when required to do so by an authorised officer to prevent public nuisance or disorder.

##### 2. Touting for services/ donations

No person shall within the restricted area, approach members of the public in a persistent manner with a view to persuading them to: Subscribe to a service; or make charitable donations; by direct debit, standing order or similar means.

##### 3. Aggressive Begging

No person shall beg within the restricted area in a manner which is aggressive or intimidating, or which harasses members of the public.

##### 4. Flyposting

No person shall affix any notice, picture, letter, sign or other mark upon the surface of a highway or upon any tree, structure or works on or in a highway without permission of the landowner within the restricted area

##### 5. Dogs to be on a lead

Any person in charge of a dog within the restricted area shall be in breach of this Order if he/she fails to keep the dog on a lead (of no more than 1.5 metres in length).

Your views on these

#### **1. Street Drinking**

- a. Have you witnessed/ been affected by this type of anti-social behaviour in the city centre?  
No  
Yes. If yes, please give any details including at what times of the day/ night.
- b. Would you wish to see this restriction...  
Remain in the Order?  
Be removed from the Order?  
Altered? If altered, how?  
Reasons?

#### **2. Touting for services/ donations**

- a. Have you witnessed/ been affected by this type of anti-social behaviour in the city centre?  
No  
Yes. If yes, please give any details including at what times of the day/ night.
- b. Would you wish to see this restriction...  
Remain in the Order?  
Be removed from the Order?  
Altered? If altered, how?  
Reasons?

**3. Aggressive Begging**

a. Have you witnessed/ been affected by this type of anti-social behaviour in the city centre?

No

Yes. If yes, please give any details including at what times of the day/ night.

b. Would you wish to see this restriction...

Remain in the Order?

Be removed from the Order?

Altered? If altered, how?

Reasons?

**4. Flyposting**

a. Have you witnessed/ been affected by this type of anti-social behaviour in the city centre?

No

Yes. If yes, please give any details including at what times of the day/ night.

b. Would you wish to see this restriction...

Remain in the Order?

Be removed from the Order?

Altered? If altered, how?

Reasons?

**5. Dogs to be on a lead**

a. Have you witnessed/ been affected by this type of anti-social behaviour in the city centre?

No

Yes. If yes, please give any details including at what times of the day/ night.

b. Would you wish to see this restriction...

Remain in the Order?

Be removed from the Order?

Altered? If altered, how?

Reasons?

**Possible New Restrictions**

**The following new restrictions are being proposed and we seek you views on these**

**6. Intoxicating substances -no consumption, Possession or supply of intoxicated substances**

a. Have you witnessed/ been affected by this type of anti-social behaviour in the city centre?

No

Yes. If yes, please give any details including at what times of the day/ night.

b. Would you wish to see this new restriction in a revised order?

Yes

No

Reasons?

**7. Causing harassment, alarm or distress**

“Not to behave (either individually or in a group) in a manner that has caused or is likely to cause a member of the public to suffer harassment, alarm or distress by that behaviour. (Persons who breach the above shall, when ordered to do so by an authorised person, disperse either immediately or by such time as may be specified and in such a manner as may be specified).

This is designed to disperse groups who are causing antisocial behaviour.

- a. Have you witnessed/ been affected by this type of anti-social behaviour in the city centre?  
No  
Yes. If yes, please give any details including at what times of the day/ night.
- b. Would you wish to see this new restriction in a revised order?  
Yes  
No  
Reasons?

### **Proposed Revisions to Existing Restrictions**

#### **8. Touting for services/ donations**

**It is proposed that this restriction would be more effective if instead it is “No Street trading inc. peddling/charity collecting or touting for services/ donations unless covered by an existing Council-issued Street trading/charity collection consent, licence or written permission (does not include Big Issue sellers).”**

- a. Have you witnessed/ been affected by anti-social behaviour pursuant to this activity in the city centre?  
No  
Yes. If yes, please give any details including at what times of the day/ night.
- b. Would you wish to see this revised restriction in a revised order?  
Yes  
No  
Reasons?

#### **9. Aggressive Begging**

**If it proposed that this restriction be altered to include “no begging in the vicinity of a cash machine”; or instead altered to “No begging”.**

- a. Would you wish to see this revised restriction in a revised PSPO in the city centre?  
Namely- “Aggressive begging” to include “Any begging in the vicinity of a cash machine”?  
Yes  
No  
Or instead, simply replaced with: “No Begging”?  
Yes  
No  
Reasons?

### **Other forms of Anti-Social behaviour in the city centre**

#### **10. Have you been affected by/witnessed any other forms of ASB in the city centre, not covered by any of the above?**

- No  
Yes If yes, please give any details, including at what times of the day/ night.

#### **11. Would you wish to see any other restrictions to combat ASB in the city centre included in a revised PSPO?**

- No  
Yes If yes, please give details.  
Reasons?

#### **12. Any other Comments?**

Then the usual demographics about gender, age, ethnicity and where live, frequency of coming into the city centre, in the day .. at night.

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14 February 2018

Dear Sir/Madam

### Newport City Centre PSPO

We write in response to Newport City Council's (the **Council's**) invitation to take part in the consultation on the Newport City Centre PSPO, which was introduced in November 2015 and which is currently under review (the **PSPO**).

Since their inception, Liberty has been concerned by PSPOs that are too widely drawn, vague, and that disproportionately impact the most vulnerable – in particular, the homeless – and has been campaigning on the issue for some time. Encouragingly, a number of local authorities have responded to concerns regarding such proposals by choosing to amend or withdraw them altogether.

In particular, we write in respect of the changes being considered to the PSPO. Currently, the PSPO restricts begging in a manner which is aggressive or intimidating, or which harasses members of the public. We are concerned by the alternative to this that is being considered as part of the review – namely, that *all* begging in the city centre should be banned (the **Alternative**).

It is clear from recent press reports that the Council is concerned that the current restriction is unclear and difficult to enforce. Leader of the city's Conservative group, Councillor Matthew Evans, has said that he is in favour of the Alternative, as he believes that it would allow police to use their discretion and would not constitute a blanket ban on begging.<sup>1</sup> However, it simply makes no sense to suggest that the Alternative, which clearly amounts to a blanket ban on begging by encompassing all begging, contains any (or sufficient) scope for discretion. It is therefore not only cruel to introduce the Alternative in response to the Council's concern but also incredibly unfair: if someone begs for money, that is not harassment or antisocial behaviour; that is a plea for basic compassion.

1

[http://www.southwalesargus.co.uk/news/15808681.Opinion divided on proposed Newport city centre begging ban/](http://www.southwalesargus.co.uk/news/15808681.Opinion%20divided%20on%20proposed%20Newport%20city%20centre%20begging%20ban/)



Further, imposing a blanket ban on begging is unlawful. Section 59 of the Anti-social, Behaviour, Crime and Policing Act 2014 provides, *inter alia*, that PSPOs can be put in place to prevent activities that have had or are likely to have a detrimental effect on the quality of life of those in the locality. Sitting on the street with a container does not amount to anti-social behavior: it amounts to poverty and having no other means of supporting oneself. Further, a blanket ban of begging is likely to disproportionately affect those who are homeless and do not have other means of supporting themselves.

The government's statutory guidance issued on 17 December 2017 clearly advises against such targetting:

*"Public Spaces Protection Orders should not be used to target people based solely on the fact that someone is homeless or rough sleeping, as this in itself is unlikely to mean that such behaviour is having an unreasonably detrimental effect on the community's quality of life which justifies the restrictions imposed.*

*These Orders should be used only to address any specific behaviour that is causing a detrimental effect on the community's quality of life which is within the control of the person concerned."*<sup>2</sup>

In addition, a PSPO must be proportionate to be lawful. The blanket ban created by the Alternative is, by contrast, disproportionate as it targets vulnerable members of society with financial penalties that they cannot afford. There is no evidence that the Council has considered whether this blanket ban is the least intrusive way of achieving its aims.

The Alternative also constitutes an interference with Articles 8 and 10 of the Convention. Local authorities are bound by section 6 of the Human Rights Act 1998 not to act in any way which is incompatible with any rights contained in the Convention. The measure interferes with these rights in two ways: firstly, begging is arguably an expression of poverty and disadvantage, and criminalising such conduct may undermine the right to freedom of expression under Article 10 of the Convention. Secondly, Article 8 of the Convention extends to the protection of personal autonomy and can apply to activities conducted in public; this is especially true of the homeless whose scope for private life is highly circumscribed. Begging is a form of interaction with others and, in our view, its blanket and untargeted criminalisation falls within the scope of the right to respect for private life in Article 8.

Further, banning begging is effectively trying to ban poverty and will be ineffective. As the statutory guidance suggests, *"introducing a blanket ban on a particular activity may simply displace the behaviour and create victims elsewhere"*.<sup>3</sup> Councils should therefore consider the knock-on effects of the decision to introduce the Alternative and ensure that it is a reasonable and proportionate response to incidents of anti-social behaviour in an area. If the Council would like to effectively address the issue of begging, it should consider engaging with national or local homeless charities, in particular when considering restrictions or requirements which may impact on homeless people.

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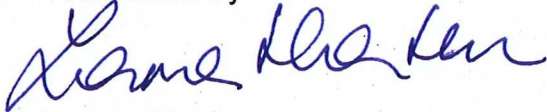
<sup>2</sup> <https://www.gov.uk/government/publications/anti-social-behaviour-crime-and-policing-bill-anti-social-behaviour>, p51

<sup>3</sup> <https://www.gov.uk/government/publications/anti-social-behaviour-crime-and-policing-bill-anti-social-behaviour>, p49



Finally, under the Act, the council may designate someone else (including a private company employee) to issue fixed penalty notices to anyone that they reasonably believe is in breach. Liberty is aware that many councils have chosen to enforcement powers for PSPOs private companies. We are very concerned by this practice as private companies would not have the same level of training or oversight as the police or council officers. In addition, if the contract allows them to keep the revenue or makes payment proportional to the number of fixed penalties issued there will be a huge financial incentive for the private enforcers to issue fixed penalty notices. We therefore consider that the Council should not pursue this method of enforcing any PSPO but in particular those who seek to criminalise poverty.

Yours sincerely



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Solicitor

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# Consultation Response

FROM THE RSPCA IN WALES

## Consultation response: Newport City Centre Public Space Protection Order

February 2018

RSPCA Cymru is responding to Newport Council's PSPO consultation relating to the city centre PSPO with regards to condition seven ensuring that dogs are kept on leads.

Under the existing Dog Control Order, it is already "an offence to fail to remove dog faeces deposited by a dog under your control"<sup>1</sup>. RSPCA Cymru understands that dog fouling is a major issue for towns and cities across Wales. Therefore, in order to increase responsible dog ownership and improve the relationship between dog owners and the wider community, the RSPCA agrees that it should continue to be an offence for an owner not to clean up their dog's faeces.

Several local authorities in Wales have also introduced a new condition within their PSPOs which would require dog walkers to carry an appropriate receptacle for dealing with their dog's waste, such as a poop bags or other means at all times. RSPCA Cymru believes that this would also be beneficial in helping to improve responsible dog ownership.

**Condition 7: Any person in charge of a dog within the restricted area shall be in breach of this Order if he/she fails to keep the dog on a lead (of no more than 1.5 metres in length).**

Whilst owners may claim to have effective control of their dog when off the lead, keeping the dog on a lead prevents incidents from occurring, especially in a potentially stressful situation such as a city centre location, and therefore the RSPCA supports retaining this proposal. RSPCA Cymru recommends to owners that they take their dogs behaviour into account before exposing them to potential stressful situations and if necessary seek advice from their vet who may refer them to a clinical animal behaviourist.

RSPCA Cymru would encourage, as part of these proposals, to take the opportunity to introduce wide ranging promotional materials with a strong educational element about the PSPO requirement but also signposting dog owners to accredited websites or organisations for help on training and behaviour, and the general promotion of responsible dog ownership<sup>2</sup>. In the event that a dog owner decides that they can't take their dog into the city centre, it should be clearly stated that they must not leave their dog in a car, especially on a warm day, and that they should consider alternative arrangements.

Although the condition requires a length of "no more than 1.5 metres in length", RSPCA Cymru would encourage discretion by enforces, for example, allowing situations where the lead is greater than 1.5 metres but the dog is still under "effective control" and is not causing a nuisance to other city centre users. To ensure that this condition is administered appropriately, RSPCA Cymru would like to see that the experience, knowledge and training of the officer imposing the condition is sufficient to ensure

<sup>1</sup> <http://www.newport.gov.uk/en/Transport-Streets/Dog-control/Dog-Control-Orders/Dog-control-order.aspx>

<sup>2</sup> In 2015 the Welsh Government commissioned the RSPCA to investigate Responsible Dog Ownership, as such a joint report by the RSPCA, Police, Local Government and Dogs Trust was submitted to the Welsh Government in March 2016 with recommendations for one portal or website hosting all relevant information for dog owners. A copy of the report can be found here: <http://politicalanimal.org.uk/wp-content/uploads/2016/03/Responsible-Dog-Ownership-Review-March-2016.pdf>

the welfare of the dog is not compromised e.g. that they are able to signpost the owner to someone appropriate for further advice regarding their dog's behaviour.

Dog owners must also remember their responsibilities under the Animal Welfare Act 2006, especially the need to allow their dog "to be able to exhibit normal behaviour patterns"<sup>3</sup>. RSPCA Cymru would encourage dog owners to consider a range of walking opportunities to allow their dog to be on and off the lead being able to meet, play and interact appropriately and adequately with other dogs and humans to ensure they, and in particular puppies, develop into well adjusted happy individuals. RSPCA Cymru does recognise that not all dogs will be well-socialised and may find other animals or people threatening and where this is known then they should be encouraged to seek advice about their dog's behaviour and apply measures to ensure their dog doesn't pose concern to the community.

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<sup>3</sup> <https://www.legislation.gov.uk/ukpga/2006/45/section/9>

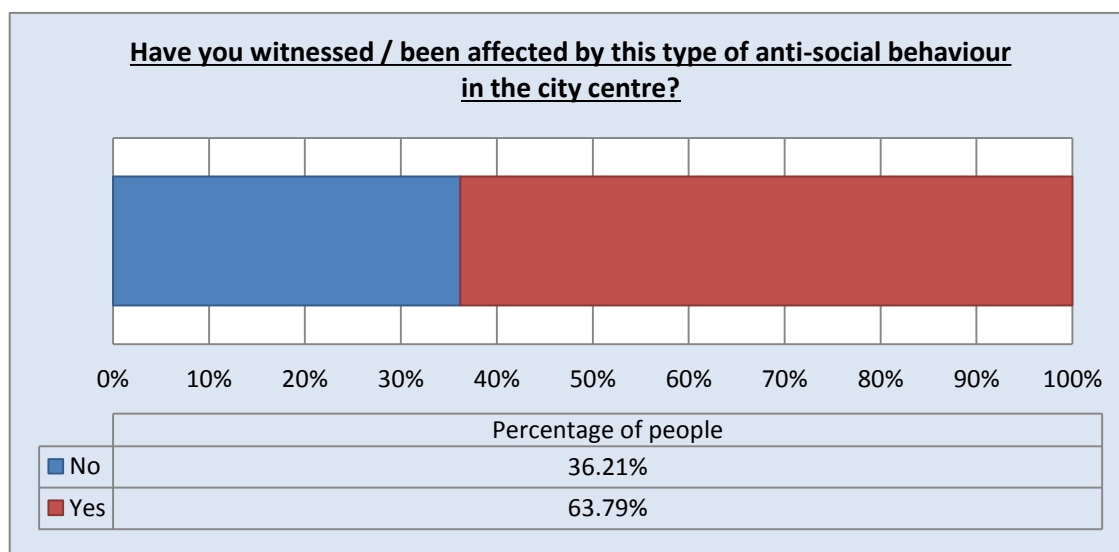
## Appendix 2 b - Consultation Reponses

### Collation of Questionnaire responses -61

#### Street Drinking - Q1a

	Number of people	Percentage of people
No	21	36.21%
Yes	37	63.79%
<b>Total responses</b>	<b>58</b>	

3 No reply



#### **If yes, please give any details including at what times of the day / night: (33 comments received)**

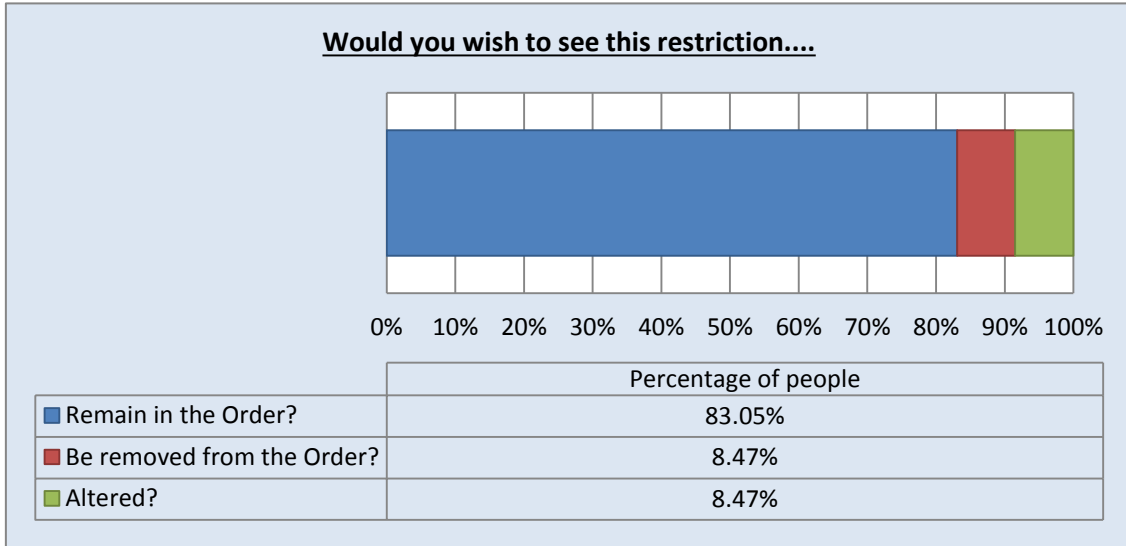
Regularly see people walking through the town centre drinking alcohol
Kids on push bikes. Hanging round running drugs for pushes
I have witnessed aggressive begging with verbal abuse regularly in town and Clytha typically from 10am to 10pm.
Late mornings and at lunchtimes.
All times of the day
Whilst I haven't seen drinks in hand the behaviour of some individuals during the day and night can only be attributed to drink and: or drugs.
8am on Stow Hill and on Commercial Street at 5.30pm - men obviously drinking in the Stow Hill Car Park and also drunk and shouting on Commercial Street
People lying in the street in broad daylight drunk and/or high. Shouting, abusive threatening behaviour during daytime.
Drunk people on multiple occasions starting fights or hanging around on city centre benches DAY and NIGHT.
Yes you the council have created a lovely walkway area for the alcoholics to use as a congregation area and toilet !!
Both during the day and night

Wednesday 17th, approx 3pm, a couple were arguing outside H Samuels, drinking and almost fighting in the street, also it's not a strange sight to see someone walking around with a beer can in their hands during the day
Understandably there will be a level of drinking in the evenings, but the daytime drinking still seems to have little active control. I can't recall many lunch times I've walked into the city centre without seeing persons under the influence shouting/arguing or swaying to and fro. Some of their aggressive and loud behaviour concerns me as I have an elderly relative who's recently moved to Newport, who has mild dementia. I worry that she may get caught up in something by not understanding the dangers posed.
In the foyer of my MSCP on High street
Seen it but not been personally felt threatened or intimidated by it
Very nervy in evening
I own a cafe on Charles street and regularly see homeless drinking on bench outside shop
Yes you often see disreputable characters carrying cans of alcohol with them
Known street drinkers purchase or steal alcohol and then decant it into soft drink containers which they drink in the city centre.
At night in the city centre- youths
Drinkers hanging around the bottom of Stow Hill outside the drop in centre, getting into rows and fighting with each other. They also openly inject drugs, including taking their trousers off to do so in their groins. This is in broad daylight. I call the police about these issues, they turn up and have a laugh and a joke with this group, then leave them to carry on as they are.
Late afternoon and night time/evening
Gangs hanging around drinking
Daytime
I have seen all the above ASB in the city centre in the day at night
Regularly see people under the influence of alcohol walking through the city centre with cans of cider/beer in their hand during the day, even as early as 10 a.m. During the evening night I've seen it on a regular basis but it is not as obvious as others are out drinking in pubs etc.
Most mornings 10/11am and most afternoons they drinking alcohol it includes men and women by the leisure centre, commercial street both ends sleeping on benches at the bottom end of town
Visibly drunk people drinking on the street both day time and night time
All times of day
I feel this is still a constant problem, particularly in the new square opposite St Paul's church, where people also take the drug Spice. The square is being referred to locally as 'Spice Square'. It is sad that a new public space has already acquired a bad reputation. Furthermore, the smell of skunk cannabis hangs over the area and can often be smelled in the street.
Any time - racial abuse (police come to support).
Small Groups congregating by Commercial Street near Emlyn Walk and at the new park / open space area opposite St. Paul's Church during the daytime.
Day and night
Sometimes in the main shopping St

**Street Drinking - Q1b**

	Number of people	Percentage of people
Remain in the Order?	49	83.05%
Be removed from the Order?	5	8.47%
Altered?	5	8.47%
<b>Total responses</b>	<b>59</b>	

No reply 2



**If altered, how? (9 comments received)**

No bikes after 6 pm unless to or from home to work with proof need !
Prohibit all begging in town and Clytha. A
I would like to see this actually enforced by seeing police officers dealing with people who are drunk/high. I work in the city centre and never see anyone on patrol.
MORE officers or community support on the street
I'd like to see it being enforced
This should be enforced by regular interventions being made by authorised persons with known street drinkers.
Increase the area this applies to.
Include the use of recreational drugs.
Only remove alcohol that is open and being drunk

**Reasons: (12 comments received)**

Cut out supply of drugs and dangers to old and law abiding civ.
It gives Newport a bad reputation

I have to walk past Clytha and through the city centre, most days on my way to and from work. I am asked for money upto 5 times during this walk, I have been sworn at and threatened several times in the last few years, although most of the beggars just ask the next person walking along. I have felt frightened and have talked to several people my age and older that avoid the city as they are frightened of saying no and haven't got money to spare.

I would like to see this actually enforced by seeing police officers dealing with people who are drunk/high. I work in the city centre and never see anyone on patrol.

city centre high street not maintained well enough.

It actually would be nice to see community police actually confiscate alcohol instead of turning a blind eye

If it's currently in the order, why is it still so prevalent? either it's not being enforced effectively, or it's insufficient as a deterrent

Having this restriction in place stops sensible social drinkers from the pleasure of drinking outdoors in the summer months. Surely any individuals taking advantage of this can be dealt with by the police as and when necessary?

I would like to know what the punishments are for breaking the restrictions? court orders? moving people along doesn't seem to be working as a deterrent

I don't think it is appropriate for young family members to witness people drinking in the street during the daytime behaving in a drunken manner during the daytime - night-time is more difficult to manage as it's not as obvious when others are stood outside pubs smoking etc. with their drink

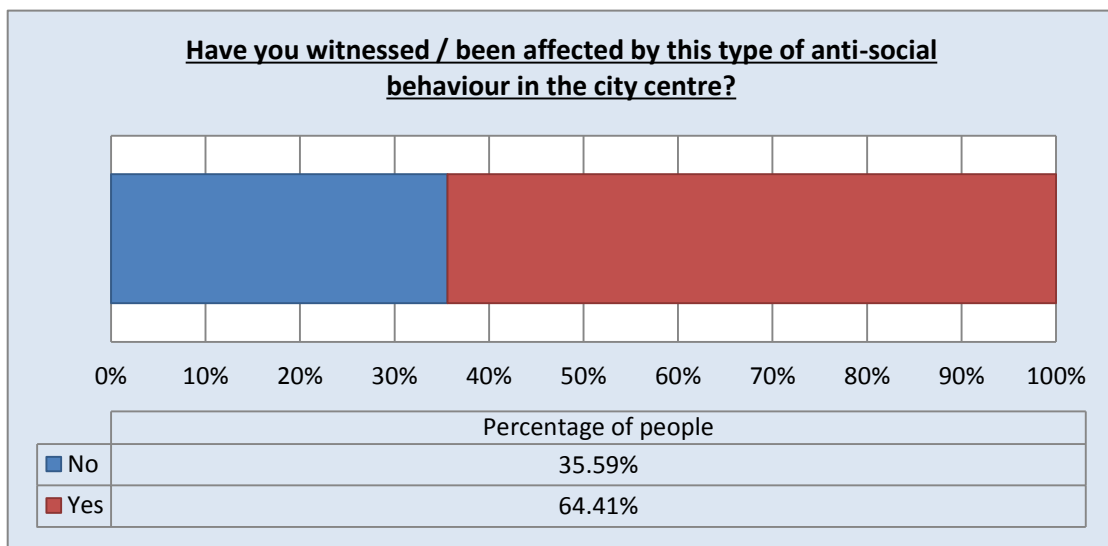
Spice Square; smell of cannabis; cans of lager in hand.

Shouldn't be able to remove alcohol that is not being drunk. Have witnessed those entitled to remove alcohol doing so in an authoritarian manner....using power beyond what is deemed necessary.

### **Touting for services / donations - Q2a**

	Number of people	Percentage of people
No	21	35.59%
Yes	38	64.41%
<b>Total responses</b>	59	

No reply 1





**If yes, please give any details including at what times of the day / night: (34 comments received)**

Been approached on several occasions by accident claim firms on commercial street
Pm after 6 pm.
Any time during the day when companies promising to sue and get money for 'trips and falls' can be seen in the main street.
As I walk through the city most days I get frustrated at the same sales pitch daily, sometimes twice a day depending on my shift pattern.
At all times of day mainly in Commercial Street
All times of the day and night even at 5 am on the train station platform
Constantly being asked by the people outside W H Smith selling internet broadband + all sorts of touting of PPI/Accident Claims etc. outside Boots on Commercial Street
Constantly being asked for donations, in a very pushy manner - especially the Talk Talk sales reps which are usually outside of WH Smiths on Commercial Street. They even follow you and still pressure you in the discussing you ISP with them even though you have told them that you have no interest. Also, the two men (usually outside of Iceland on Commercial Street) about Injury Claims. I think a limitation or ban should be in place as we don't need these individuals on the streets of Newport bothering you when you are in the City Centre. I am happy for Charities etc., but if I wanted to change my ISP or purchase something, I would contact them.
Big issue sellers, PPI ambulance chasers, AA sales people, Homeless people in every doorway begging.
Every day, every night beggars and buskers placed at different places in town aggressive begging.
I pulled up to work and to park my car in Com st and a street walker approached my car saw I was a woman and left thankfully!!
During the day by various organisations including Greenpeace and animal charities.
Outside WH Smith, during the day, approaches individuals basically begging them to go to their stall
Lunchtimes in Newport I seem to always be approached by people wanting donations for this, or that, wanting to know who my broadband provider is or whether I've had an accident. If I want any of these things, I'll go and research them myself, I have no need of being accosted in the high street. It also makes for very awkward encounters as I rarely wish to be rude by ignoring someone who's trying to engage with me, but equally don't have any interest in entering a conversation.
Anytime during the day
Between 8am and midday a vagrant sits outside of the newsagents next door to Greggs
Sky tout on Commercial Street everyday plus other organisations, it makes it uncomfortable to go about your day when you are constantly being called or someone tries to stand in your way.
Various times during the day
Mainly during the day, Religious preachers, charity collections etc.
People sometimes come into our shop asking for donations
Working in the city centre I'm regularly approached by beggars at all times of the day and night.
Cannot avoid it anywhere
Charity muggers are frequently encountered in the High Street, especially outside WH Smith.
Persons using the city centre regularly are constantly approached by persons looking for donations or seeking business from them. Individual approaches may not be considered anti-social but persistent requests to engage in conversation with different organisations on many days of the week is a nuisance to regular city centre users and workers. Persons offering services

or asking for donations should wait to be approached and not try and engage persons going about the daily business.

No win, no fee insurance are a nuisance during the day.

Through the day in the High Street and at cash point machines/car park pay machines

Daytime

Throughout the day

Whenever you walk through the city centre there are organisations ranging from TV companies, charities, blame/claim insurance companies trying to get you to sign up. Unfortunately the charities probably aren't as successful as they could be as people are so fed up of being approached by the hard-sell companies.

Every day morning noon and night.

Chuggers being overly pushy on the High St

This used to be a major problem but I feel the order has really helped. It does still go on though particularly outside the TSB bank. Some of the religious preachers can also be a nuisance.

Commercial street - there is always someone there asking if I've had an accident, or trying to sell something.

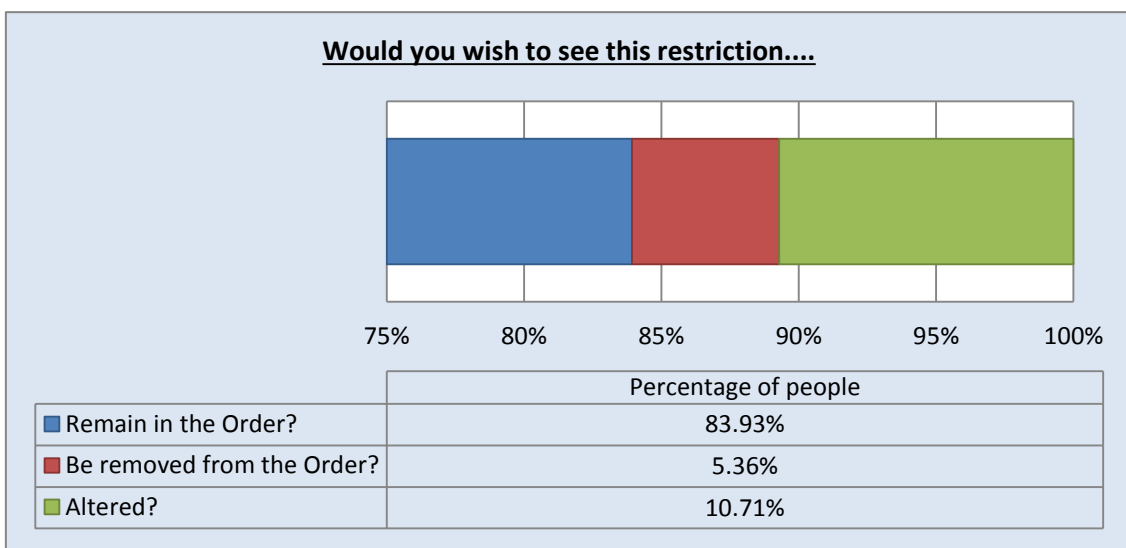
During day

"Chuggers" from multiple charities - in the retail streets but less today than in previous years- 3/4 years ago. Believes this is because of the scandal in Bristol which resulted in a prosecution

### **Touting for services / donations - Q2b**

	Number of people	Percentage of people
Remain in the Order?	47	83.93%
Be removed from the Order?	3	5.36%
Altered?	6	10.71%
<b>Total responses</b>	<b>56</b>	

No reply  
5



**If altered, how? (9 comments received)**

Changes to keep those touting for services in the PSPO, remove charities.
There are far too many people/organisations asking for donations and/or selling their services in a small section of the street. Each one of them tries to engage with or stop you. You should restrict the amount of them in this short stretch.
Limited those allowed to tout on the streets and only allow charities and limited the number allowed to be on the streets/day. Stop all selling of products in a pushy/pressurised manner
Actually being asked to move on.
If they are homeless take them to salvation or Eden centre make sure people can tell the difference between homeless and opportunists.
They shouldn't be able to move a certain distance away from their stall to gain attention of individuals, this way people can avoid them
I'd like to see it being enforced
I think these are authorised - i.e. the 'have you had an accident' booth outside Iceland stores and the Broadband people outside Smiths. It gets very weary being asked the same questions if you go into town every day. Can't they just be removed full stop.
It needs to be enforced!

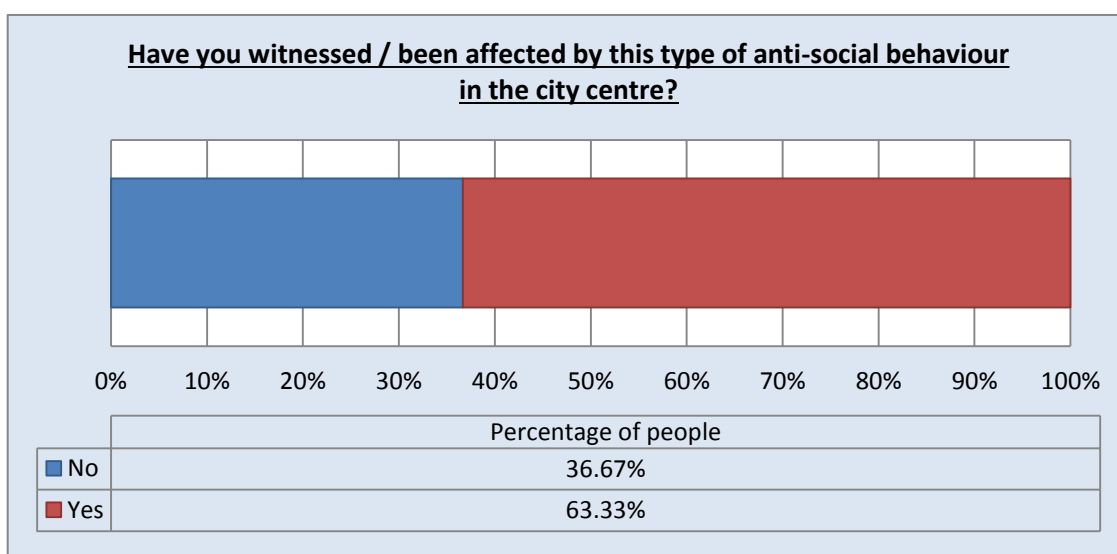
**Reasons: (8 comments received)**

Keep the litigators off our streets, the charities pose no problem.
Too many drug users scaring tourists or shoppers away from city centre.
If it's currently in the order, why is it still so prevalent? Either it's not being enforced effectively, or it's insufficient as a deterrent. If companies are given permission to sell services in this way they should have a stall, but sit there quietly until approached, otherwise I feel it's too much like active begging
Needs to be upheld.
You need be able walk around without being approached
Please see above
It would be much nicer to walk through the city centre without the feeling of being hassled every five minutes
This is an intimidating activity
Doesn't want to be bothered by chuggers or people like them.

## Aggressive Begging - Q3a

	Number of people	Percentage of people
No	22	36.67%
Yes	38	63.33%
<b>Total responses</b>	<b>60</b>	

1 No reply



### **If yes, please give any details including at what times of the day / night: (32 comments received)**

As above
Most times of the day but mainly during the working day hours i.e. 9-5
Predominantly during the day you can't seem to walk more than 200 yards without being approached for money. Whilst I understand homelessness is an issue this makes for a very unpleasant town centre and puts people off coming there and instead heading to The soulless Spytty Park
8am in the morning - can't walk into work without being asked for money - Stow Hill and Commercial Street. Every lunchtime being asked for money from various people in the doorways of empty shops on Commercial Street
Extremely difficult to shop in Newport due to the sheer amount of beggars/homeless people.
Over the Christmas period on multiple occasions mostly after 4pm.
During the night mostly, or before 9am, people becoming aggressive when you refuse to give them any money/ cigarettes
During the day, homeless asking for change and then becomes verbally abusive when you say no or that you don't have any.
Mostly daytime, particularly around the office and provisions market areas. Initially asking for cigarettes, then some money.
Daily
Various times of the day, sometimes in the car park other times at the crossroads by McDonalds.
During the day outside the back of the market all the time day and night

I witness on a daily basis begging in Commercial Street, Bridge Street and High Street. There are homeless people asleep in the doorways when I go to work and others dotted around the main streets begging. One man outside the Westgate approached two elderly ladies and asked them for money. The ladies said they didn't have any changed and turned away to which the man said loudly "thank you ladies bless you, enjoy your f\*\*\*ing coffee and cake in Debenhams." I have even had a man try to escort me to buy cigarettes so I could give him one.

Most times of day, walking in certain areas guarantees being approached for money, cigarettes etc.

Working in the city centre I'm regularly approached by beggars at all times of the day and night.

Constant behaviour throughout the city centre

This is happening at all times of day and night !!! You can't walk through city without be accosted by several homeless people. Talking to my customers all I hear is you don't get this in Cwmbran and therefore are spending more of their time and money there.

Yes in the High Street and in the underpass

On street beggars are still a problem in Newport city centre, times vary depending on the 'needs' of the person begging and the number of members of the public who may be targeted by them at certain times of the day and evening eg lunchtime shoppers, workers making their way home, persons using cash points. The definition of aggressive begging needs to fall in line with other locations. Aggressive begging is subjective to the person being approached and more should be done to encourage reporting of individuals for other attention by public services and agencies.

All times of the day. Around the ATMs asking for money for coffee, but they clearly only want the cash. I find them a bit intimidating.

All times of the day up until about 7pm. e.g. on Charles street pairs of beggars will situate themselves at either side of the walkway opposite each other so you have no choice but to walk near them. When on the phone I have been asked for money, I didn't respond because I was on the phone and one said 'Suppose I'm invisible am I you bitch'. How lovely. Puts me right off coming into town it is a small area in geography with many people begging in all locations except Friars Walk. It is intimidating for me and I am in my 30s I can't imagine what older people feel like.

It's impossible to walk the length of the street without being asked for money at least 5 times

All day and in the night

Morning, noon and night every corner there seems to be a beggar by Lloyd's bank , the BHS , the old wimpy -too many

By the car park paying machine in the new shopping area, mid-morning and again in the afternoon

On a daily basis I am asked for money. I have been followed and stopped and asked

Aggressive begging at bottom of Bridge Street (between NatWest & HSBC banks) males asking for money, sat very near cash machines which is intimidating and uncomfortable; another male regularly sits on pavement at bottom of Bridge Street (near Greggs) asking for money in a persistent manner. Behaviour witnessed late afternoon/early weekday evenings - 1700-1800 hrs.

This is better but the cash machines at the bottom of Stow Hill by the statue remain an issue, behaviour there is very antisocial and intimidating particularly at night.

People asking for money.

People asking for money so we should help them.

People who are homeless asking for money - we should help them.

Number of individuals acting alone or sometimes in a group asking for money. I have experienced this near the banks at Bridge Street, Cambrian Road and High Street area.

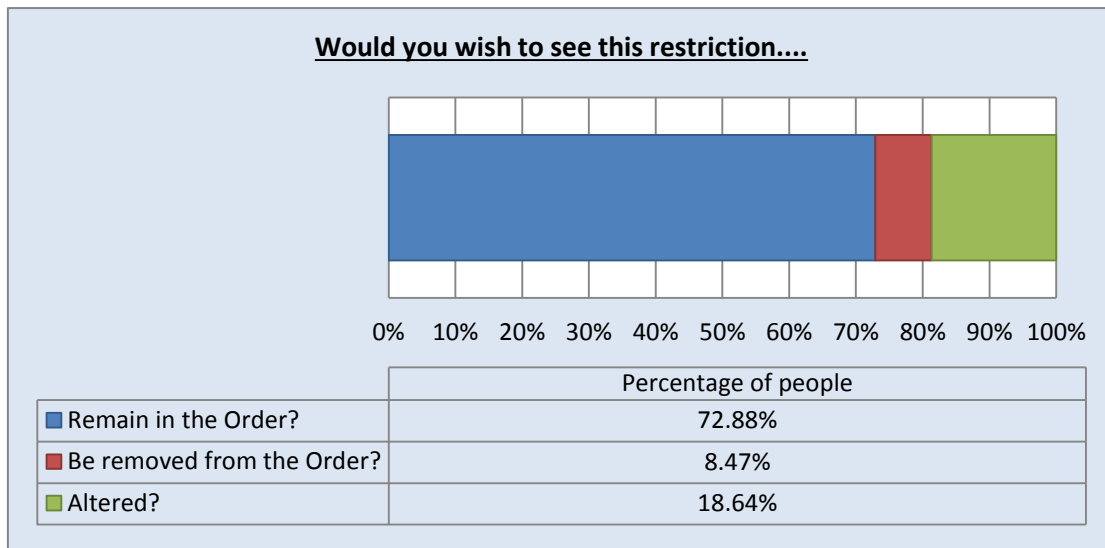
Outside the corner of the Tesco Express corner of Park Rd- in the day and sometimes in the evening too. Like Tesco Express, sometimes three outside the door. There's "Big Issue" sellers outside the shops, sometimes as many as three.

Bad for locals who want to use the shop.

## Aggressive Begging - Q3b

	Number of people	Percentage of people
Remain in the Order?	43	72.88%
Be removed from the Order?	5	8.47%
Altered?	11	18.64%
<b>Total responses</b>	<b>59</b>	

2 no reply



### **If altered, how? (14 comments received)**

A definition of "aggressive" needed. yes, there are many homeless/rough sleepers in the city centre and SOME may ask for spare change but I have never seen members of the public harassed in any way.
Anyone found begging removed from city centre for 48 hrs.
Actually be dealt with. Visible lack of any enforcement.
If threats are being made arrest them, or move them.
Not aggressive begging but soo much you don't know who is genuine
persons not to sit on the floor when benches are provided. collection points to be established for donations for homeless charities
I'd like to see it being enforced
Just stop people begging by whatever means ( moving them on/ arresting if necessary). The majority only want money for drink or drugs - I've bought a sandwich and coke for someone outside Tesco which was rejected! I now have zero sympathy or tolerance for beggars.
It needs to be far more aggressive to physically BAN them from town centre
To include begging near ATMs, but ideally no begging at all.
Ban begging altogether - see reasons below on what would work better.
A way of engaging with those who aggressively beg and support and signpost to suitable services, do supporting people go out in the community to get referrals?
Need to ensure that no-one is begging by sitting/standing by cashpoints
Only aggressive begging needs to be in the order

**Reasons: (14 comments received)**

What does issuing a PSPO to these often venerable individuals achieve? they do not have the funds to pay a fine anyway. whatever the reasons or causes for an individual to be homeless/rough sleeping/begging, they are usually very much in need and if any new policies or orders are made, then suitable provisions need to be secured to ensure that people are not further persecuted. it may be true that some are not genuinely homeless but the majority are. No-one likes seeing homelessness/rough sleeping, it obviously makes people feel uncomfortable and maybe distressed but that shouldn't mean that people should be protected from seeing it, it means that there are issues that need to be addressed to prevent the level of rough sleeping we have in the city.

How is 'aggressive begging' defined? Surely any type of aggressive behaviour is already covered by our laws and is well within the powers of the police to deal with.

So people can shop, socialise without fear or intimidation.

They scare away anyone.

to reduce aggressive begging and to improve support to homeless charities

If it's currently in the order, why is it still so prevalent? either it's not being enforced effectively, or it's insufficient as a deterrent. There is little understanding of what we should do to support homeless/beggars, by giving them money we perpetuate the begging or enable their addictions. If we give them food instead, they save money, which enables their addictions. Either way we are further perpetuating the problem. I think the city needs to look much further into the issue, banning begging isn't going to resolve the reasons why these persons are present in the first place, by addressing the underlying issues more effectively, this may see a larger decrease.

Needs to be upheld especially on Saturday nights when there are double the amount of beggars.

Elderly need feel safe at any time

I suspect they just use the cash for drugs/ alcohol and that many are not homeless. They can be a little frightening.

there is a strong network of support in Newport, drop in centres, housing support, drug and alcohol services, needle exchanges, Salvation army, food banks, charities etc. There are also a lot of individuals doing drop offs of food and hot drinks. Being without a fixed abode does not prevent you from claiming benefits you are entitled to. There is a huge amount of help and support in Newport and the experts on homelessness e.g. Thames Reach make it clear that 80% of people who beg on the street do not need to beg for accommodation. The Council should be promoting alternative ways the public can help people e.g. donations through established organisations who understand the complex reasons behind these issues and can help much better than giving money to people directly.

want to avoid social cleansing

It's very uncomfortable when you are approached by someone as you are using a cashpoint - you can feel vulnerable yourself and it has crossed my mind that they may just try to take my purse. It's particularly difficult when you have a small child with you as you are trying to look after them and being approached by a stranger is something you try to encourage children not to be accepting of

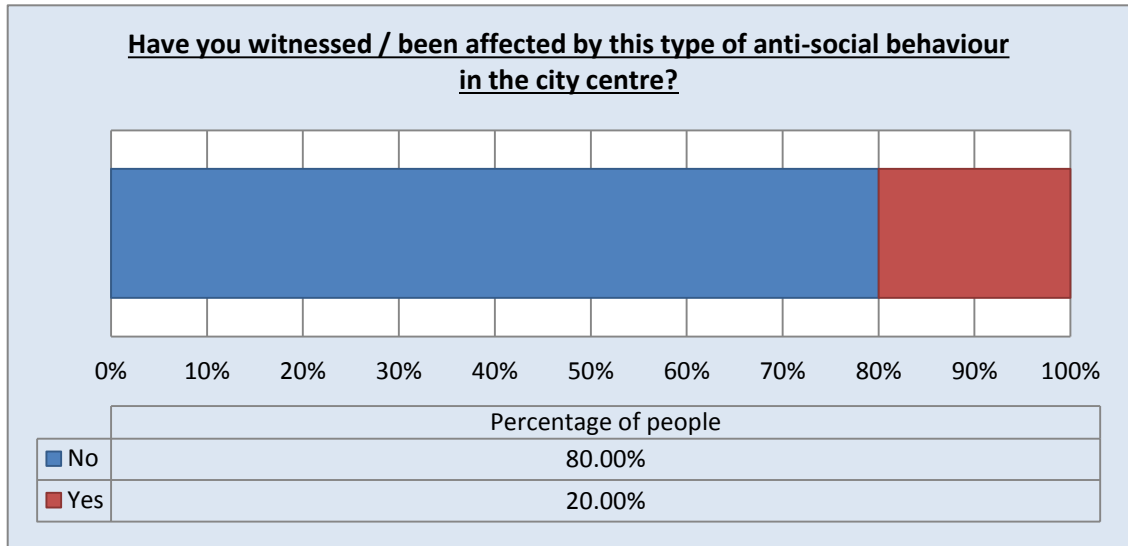
Not an alteration as such but I want to emphasize the 'aggressive' part. People don't choose to beg on the streets, and it benefits no one to criminalise the most vulnerable in our city. If someone is sitting quietly and not chasing people down or shouting obscenities, they should be left alone.

Aggressive begging is intimidating

## Flyposting - Q4a

	Number of people	Percentage of people
No	48	80.00%
Yes	12	20.00%
<b>Total responses</b>	<b>60</b>	

1 No reply



### **If yes, please give any details including at what times of the day / night: (9 comments received)**

Fighting drunken high behaviour during daytime.

Numerous posters on empty shops. Youths putting stickers and spraying all sorts on shop windows throughout the night.

I don't see this as a major problem, unless the messages portrayed are damaging/racist/inciting hatred. If it's someone advertising a proper business or event and they also remove the items afterwards, then I have no issue.

Generally between the hours of 5pm and 9pm

on the lamp posts outside shop

People come into the shop sometimes

All over empty buildings

It can be seen throughout the city and is unsightly

Haven't seen anyone put up flyers, but they pop up everywhere, particularly around Dock Street and the market

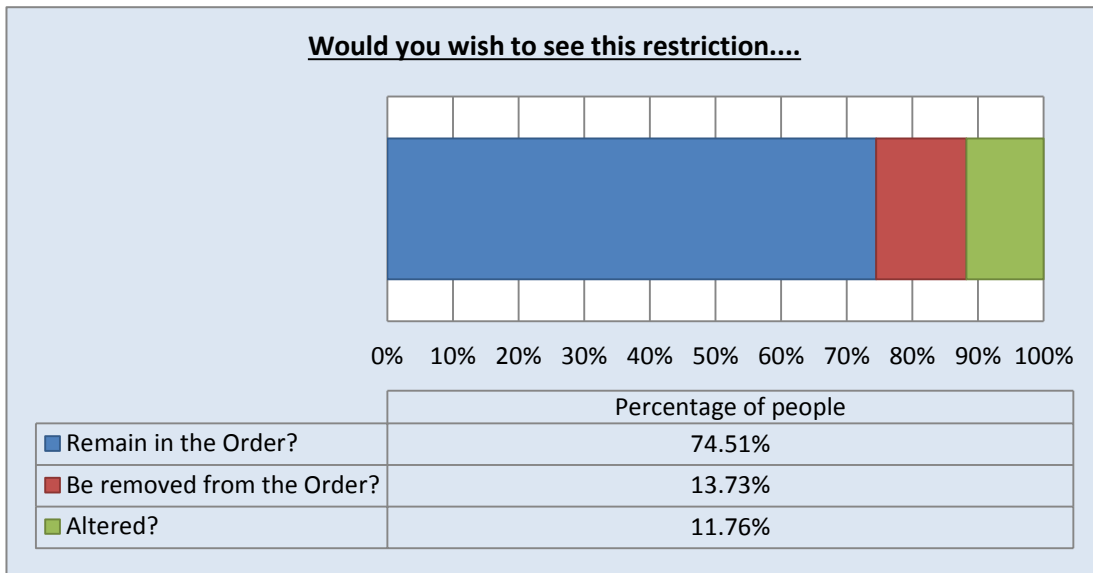
On the walls in Stow Hill e.g. the Old Chapel. Also next door to Convey Law Offices.



## Flyposting - Q4b

	Number of people	Percentage of people
Remain in the Order?	38	74.51%
Be removed from the Order?	7	13.73%
Altered?	6	11.76%
<b>Total responses</b>	<b>51</b>	

9 No reply



### **If altered, how? (6 comments received)**

It is unsightly and we need the city centre to be a clean, tidy, safe place.
To be stopped completely and those who fly post should be fined. They target derelict buildings making the area look much worse and delapidated
Actually be dealt with.
More assistance in city centre.
Put restrictions on the nature of the content (nothing racist, derogatory etc.) ensure it has a contact who is responsible for them and their removal when expired
Perhaps allow for a fly-posting/events poster dedicated area in the city centre as opposed to posters badly posted on empty shops and walls making the city look scruffy

### **Reasons: (9 comments received)**

This is not an issue that should be covered by a PSPO, no more than grafitti which I don't believe is covered?
Police presence is the only thing that helps.
Don-t see fly posting as a major issue if controlled.
Not really a massive concern
This is city. We should hav pride in how it looks to visitors

It's good to allow entrepreneurs to promote their events but by not giving them an outlet they will carry on posting where they shouldn't

I don't feel this is major issue. Guerilla marketing can give a city a bit of underground culture but I accept this is a minority view.

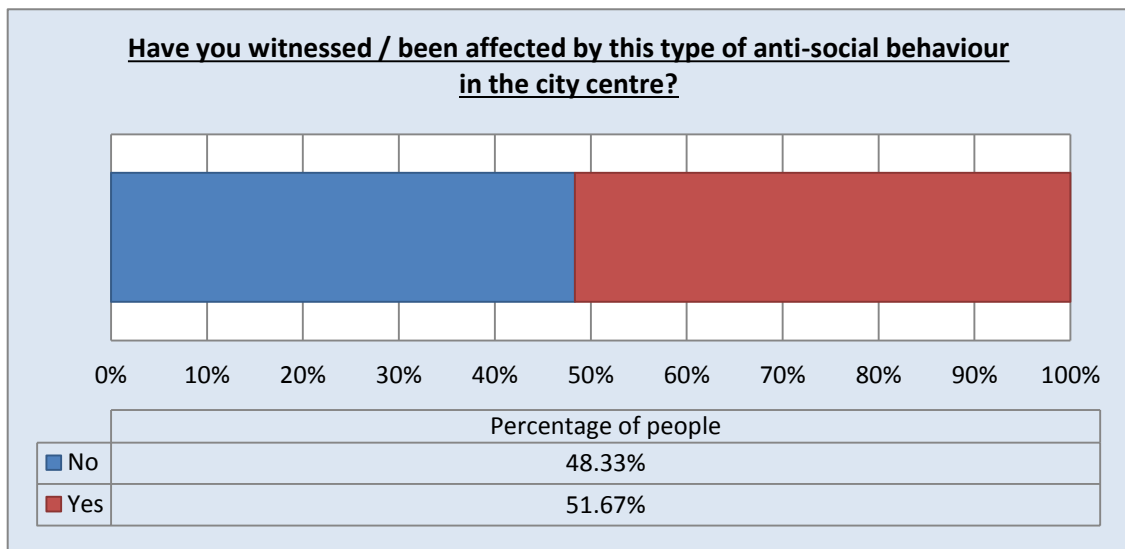
It's not something I see as a particular problem.

Looks unsightly

### **Dogs to be on a lead - Q5a**

	Number of people	Percentage of people
No	29	48.33%
Yes	31	51.67%
<b>Total responses</b>	<b>60</b>	

1 No reply



### **If yes, please give any details including at what times of the day / night: (22 comments received)**

No dog in city centre unless police dogs

10am to 10pm all through town.

All times of day and evening

Yes both day and night normally groups of loud, aggressive individuals who are very intimidating.

Watched a homeless person let his dog run free down Commercial Street today - large dog which obviously scared people walking by. Most of the homeless people have their dogs under control

Not many dogs on a lead. I witnessed fouling and asked the lady if she was going to pick it up she ignored me and walked away

Pit bulls not being on leads during the day

Dogs are always on lead but during the day/ evening a man appearing to be homeless walks his dog around and the dog seems very aggressive, constantly barking and tries jumping on everyone

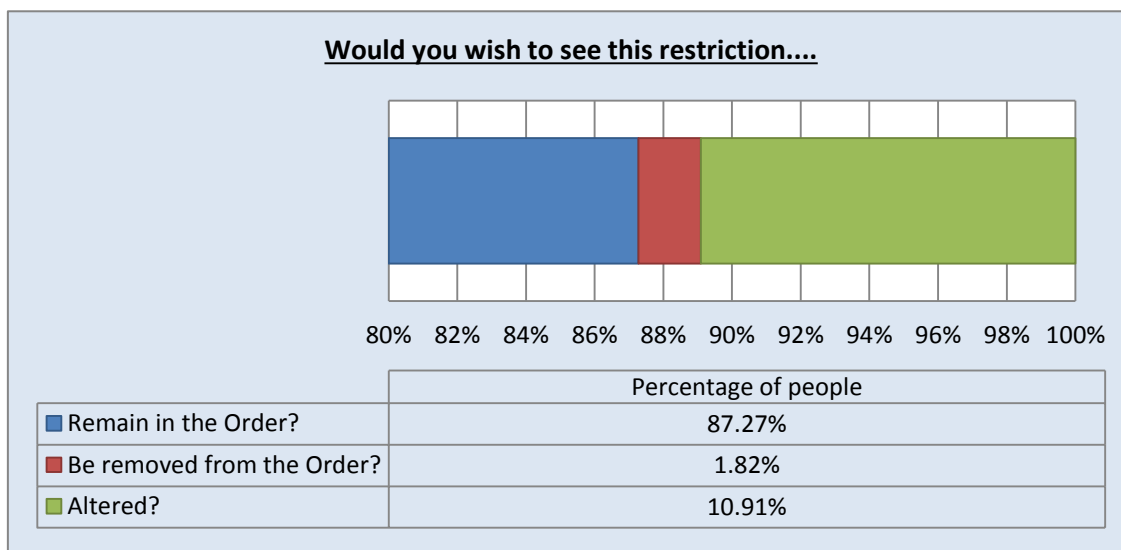
Typically homeless/street drinkers wandering through the city centre during the day. I have no issue with dogs, but the staff breed seems prevalent and I would be concerned for the safety of children and vulnerable people from uncontrolled dogs.

Daytime
I have a cat in my shop and there are always thugs with their dogs off leads I've actually had to chase one down my cellar with a brush to get it off my cat
There is a particular dog I often see which is off the lead and defecates without the owner picking it up.
Not all members public visitors are comfortable with dogs
Dogs should be on leads at all times in built-up areas
All the time
Throughout the day and evening
Generally homeless people with dogs.
Bus station - there are often people with dogs, occasionally not restrained.
Dogs not on a lead.
Dogs not on a lead so it frightens me.
Dogs not walking on a lead.
Dogs not walking on a lead.

**Dogs to be on a lead - Q5b**

	Number of people	Percentage of people
Remain in the Order?	48	87.27%
Be removed from the Order?	1	1.82%
Altered?	6	10.91%
<b>Total responses</b>	<b>55</b>	

6 No reply



**If altered, how? (8 comments received)**

After 6 pm
Any dog within the city centre should be on a lead at all times.
Actually be dealt with.
More policing of dog litter and mess.
The dog in question should not be allowed around crowds of people or walking along a busy city centre, also dog needs to see vet as he does not appear to be in a good condition.

I'd like to see it being enforced

Dogs (other than guide dogs) should be banned from the City Centre. Why would anyone need to take a dog there in the first place? The sort of people who have dogs in the City Centre are typically the ones who don't pick up the subsequent dog mess.

It might be worth altering it to 'appropriately restrained' rather than 'on a lead'

**Reasons: (11 comments received)**

Dogs should be kept on a lead in a public place, though I've never witnessed a huge problem here.

Safety of people and dogs.

High street often messy.

The dog seems aggressive and scared it could cause harm if let loose.

All dogs should be on leads

As above we need to upgrade our status as comfortable city for everyone

All dogs should be kept on a lead. Even if the dog is well-behaved some people are frightened when they approach and if not on a lead they can wander off and foul out of sight of their owner

Potentially the dogs could be a risk to children as are rarely controlled

This seems to be much better in the city centre now, so keep it up!

People with small dogs often just pick them up and would be in violation of the order even though they are restraining their dog. With some very large dogs, a lead isn't much use if the dog decides to take off.

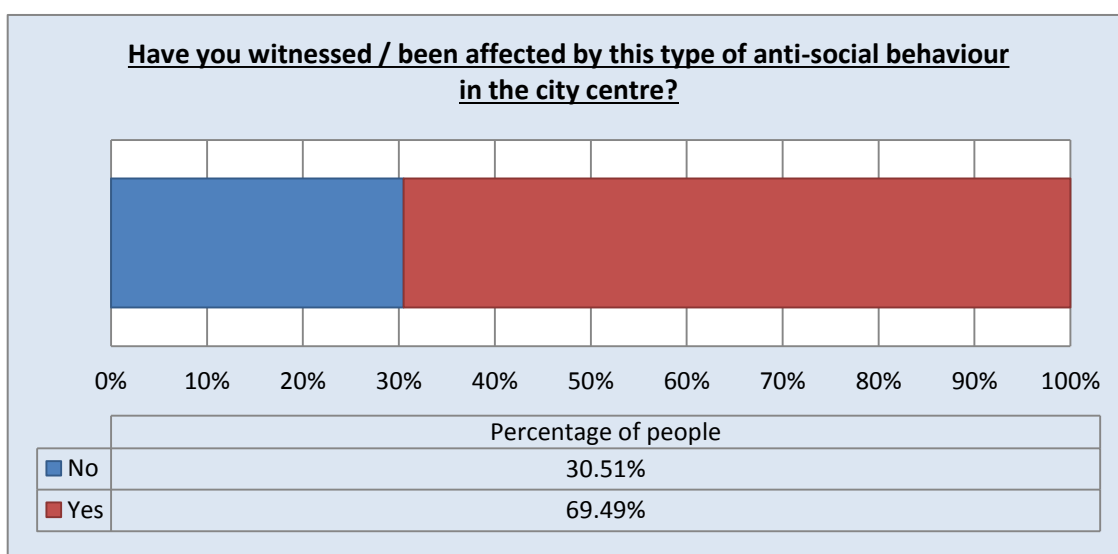
For health and safety of public against dangerous dogs

Sometimes see "thugs" walking with dogs (type of dogs that appeal to the people they are) without leads on the main street

## New Restrictions: Intoxicating substances - Q6a

	Number of people	Percentage of people
No	18	30.51%
Yes	41	69.49%
<b>Total responses</b>	<b>59</b>	

2 No reply



**If yes, please give any details including at what times of the day / night: (28 comments received)**

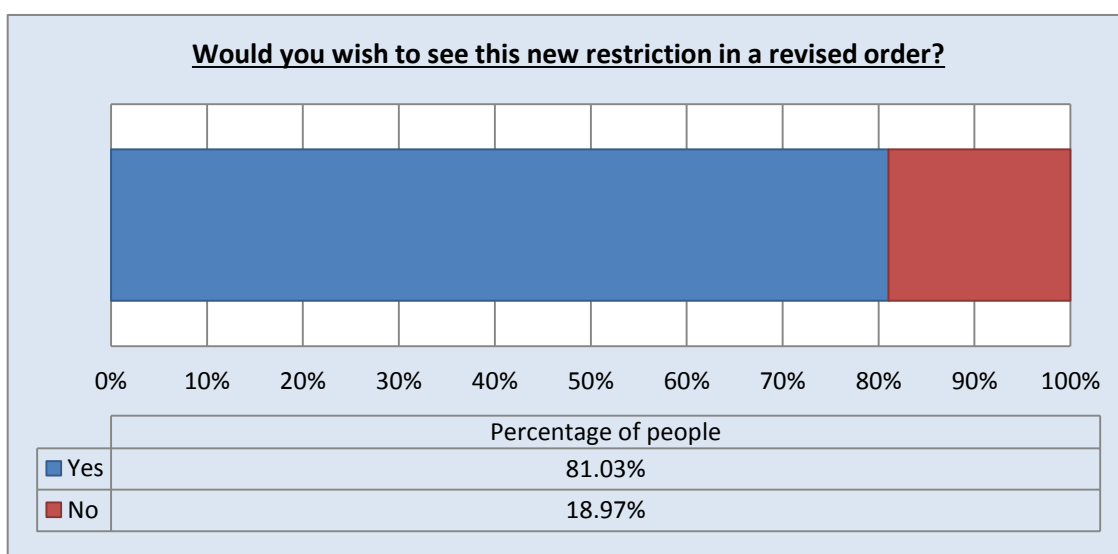
I have often witnessed this issue during day and night time.
Outside designated areas of house licence.
Gilligan's island and new open area by cathedral, throughout day, mainly summertime.
Day time
All times of the day. One of the biggest issues for Newport. Loud aggressive people that try to be intimidating.
See intoxicated individuals consuming alcohol etc. in the streets of Newport on a daily basis and can be intimidating and puts you off coming into Newport City Centre and can imagine that others are put off by this.
EVERY DAY there are drunk/high people wandering around city centre asking people for money. Either they are begging, screaming at the top of their lungs or just shoplifting for their next fix.
All day every day
People are using class a drugs on the high street especially around the back of friars walk area
Witnessed drug dealing by poundworld on more than one occasion. Witnessed intoxicated people stumbling everywhere and knocking into people
You cannot walk through Newport without being overcome by the strong smell of cannabis, it's very apparent.
Open drug dealing in the daytime. No law enforcement/rangers anywhere.
I have to remove known vagrants from my site in the mornings and there is usually a level of intoxication either through drink or drugs
People smoking cannabis for sure we could get high most days when the weather is good from the excess smoke coming in as the people walk by or stand outside also the amount of people that are off their faces walking around the bus station area of the market

All the time
Walking down the High street and occasionally can smell marijuana nearby.
The smell of skunk weed is prevalent everywhere in Newport
Mid-morning through to late night.
Some of the young people I see in the city centre in the early evening are clearly under the influence of some kind of "highs"
People passed out from taking drugs, people injecting drugs in broad daylight, people smoking drugs as they walk around town or in their cars.
Both day and night. Different people in the day than at night, through the day its people out of work/homeless and at night its young people having too much to drink.
Gangs hanging around obviously on drugs around the town
All the time
Alcohol and drugs during the day and night. Also seen people in the library and museum in John Frost Square who look like they have been drinking/taking something
Smoking marijuana and sniffing something but was not sure what it was
People clearly under the influence in the street and in public buildings such as the library
Have witnessed intoxicated individuals at bottom of Bridge Street (between NatWest & HSBC banks), sat on plinths drinking and shouting between 1700-1800 hrs when I am walking through town to catch the bus home. Have also seen intoxicated persons in the bus station behind the indoor market at the same times of day. They are loud and cause nuisance to those waiting for buses. Frequency varies; some weeks will see them nearly every day, other weeks it may be once or twice per week. I have also been approached by youths whilst I was waiting for a bus who asked me if I would buy them alcohol from the shop next to Capital Taxis (when I refused one youth became angry which was intimidating but he walked off after).
I didn't realise this would be asked hence I included it under alcohol. See comments above about 'Spice Square' and the smell of skunk.
People smoking drugs on the seats outside the Market main entrance at 1pm- a week ago- The smell was terrible.

## New Restrictions: Intoxicating substances - Q6b

	Number of people	Percentage of people
Yes	47	81.03%
No	11	18.97%
<b>Total responses</b>	<b>58</b>	

3 No reply



### Reasons: (23 comments received)

Must be in designated areas of house licences
The supply of drugs is illegal and there are already sufficient laws in place to deal with this.
If these substances were restricted then anti-social behaviour would significantly reduce along with the associated crimes
Any restrictions that can improve the image of our city are highly welcomed by me
Needs to be policed and monitored more and more of a police presence in the area
Actually dealt with.
They shop lift from small businesses or scare of any customers on the high street who bring money and tourism to the area.
Because people are taking drugs
Would need a long list of substances to be included
They so openly drug deal in the streets, it brings bad views to Newport and is not good for children passing
If people wish to use such substances, the city centre is not the place to do so and they should be subject to legal action.
There should be zero tolerance of this behaviour in public but nothing will change if there are no eyes and ears on the ground to enforce.
It's impossible to walk around comfortably
If it can be restricted- yes.
Can cause deterrent to the local community and make citizens feel intimidated
Definitely, the city centre should be a place that feels safe to go into during the day as a family or early evening (cinema/bowling etc.) or as an adult only couple out for meal/drinks.

It is not fair not the public to have to put up with this kind of behaviour. Young families or the elderly should be able to go about the business without having to worry about what their children are witnessing

It causes people to avoid the area

This is such a wide ranging category - what intoxicating substances do you mean? Could apply to anything.

Too many people in the town centre on drugs

I very strongly feel that this should be included. People are openly walking through town smoking a joint, children are breathing it in, it's unacceptable. "Spice Square" (St Paul's Walk) is embarrassing.

I don't witness it because I avoid town when it could happen.

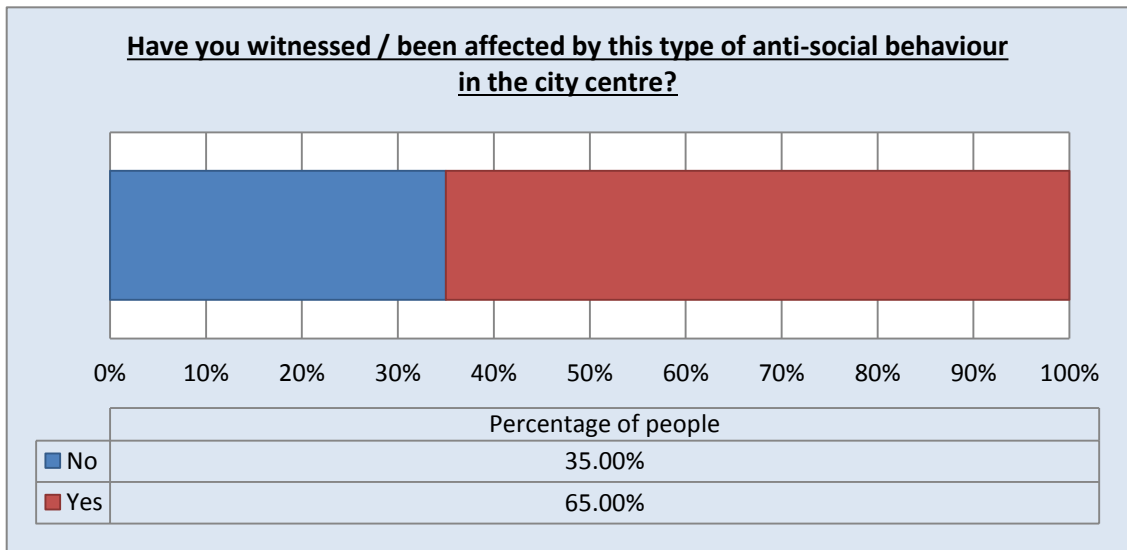
Drugs and alcohol shouldn't be used or sold on the street. Still think the restrictions should avoid simply allowing personnel to take alcohol that is sealed away from people. Only that which is being consumed

I do not want "druggies" in the street taking part on illegal activities in our city centre

### **New Restrictions: Causing harassment, alarm or distress - Q7a**

	Number of people	Percentage of people
No	21	35.00%
Yes	39	65.00%
<b>Total responses</b>	<b>60</b>	

1 No reply



**If yes, please give any details including at what times of the day / night: (32 comments received)**

Afternoon through to evenings. Issues like groups of teens, often riding bikes. Often being inconsiderate of the general public, bad language, yelling, screaming, riding bikes without being mindful of other people.

Kids under 16 in city centre with adult supervision or guardian.

See previous answers

Afternoon and early evening mainly in High Street and Commercial Street/Westgate Square

Outside McDonald's and in the bus station at various times but especially early evening (from 7pm) seems to be the worst times for this trouble

Working on Commercial Street we often see anti-social behaviour - fighting, shouting, screaming



During the daytime. Would not come in to the city centre at night due to lack of policing/enforcement.
Most days there are people harassed or being shouted at by some addict or small groups lingering outside fast food places (BK ,McDonalds)trying to start fights with passers-by.
The groups of alcoholics I've witnessed them pick pocketing pensioners
Youths in large groups, in the park behind Hill Street and on the high street. Large groups on bikes cycling through Friars Walk.
In the evening, after 4pm, people arguing at each other and using vile language, some fights have broken out
Groups of youths constantly in the NCP. Gangs of youths on bikes wheelieing uncontrollably through pedestrian areas. Large groups of intoxicated people shambling through the streets shouting, swearing, arguing and occasionally fighting
I personally have been threatened in the stairwells of my site and several of my staff has been threatened by known vagrants.
We had a customer that was ordering a funeral order and was getting abuse from youths outside all because they wanted his phone they had previously tried to mug him for it called the police they weren't going to come initially until a member of my staff explained just how bad it was the youths were on bikes which are not allowed in the city centre but nobody enforces it
November 2017 6.30 in the evening myself and my business partner witnessed from our shop City Bites, High Street Newport a large group of teenagers near McDonald's causing a disturbance. Loud threatening gang behaviour, boys riding around on one wheel on their bikes and a teenager who produced a machete from his trousers and chase another lad along the High Street. Large groups are seen every evening outside McDonald's, mainly on bikes, they intimidate passers-by and litter the area, eggs can be seen broken near the market most mornings.
Shouting and loud arguing all the time
Sometimes there are fights between drunk people outside our shop door. Also a female friend of mine was 'exposed' to by a man and she went to the police but they couldn't find him. I feel like this should have been taken more seriously especially because it happened outside the school at the top of the hill near town.
I get abuse on a daily basis from people parking in front of my shop. People parking in a no parking zone which is clear to see, damage being caused to my shop front as vehicles are causing bigger delivery trucks to come closer to my shop front.
Gangs of kids on mountain bikes doing wheelies on pavements
All times of the day and evening
Groups of people in High St, the Riverfront, Bridge St, Westgate Sq in the early evening -say 5 to 9- swearing, shouting, kicking doors, weaving on their bikes, sometimes harassing people.
People who have taken drugs or been drinking hanging around the bottom of Stow Hill, shouting, fighting with each other. Gangs of kids hanging around causing a nuisance. Kids speeding through town on bikes. Gangs of kids hanging around in Chapel Park, fighting, playing loud music, making a lot of noise.
all the time
Groups of males on pushbikes going through the city centre and John Frost Square during the day/evening
A gang of drunks arguing in the middle of commercial street swearing and god knows what in front of children and the elderly
Day jobs without shirts and stripped to the waist walking down the High street swearing and yelling.
Gangs of boys wearing hoodies with masked pulled over their faces harassing vulnerable people on the street. The worst of which included throwing light bulbs at homeless people sleeping rough on the street approx. 21.00

Big and small groups of youths on push bikes driving aggressively, weaving in and out of people on pavements, doing wheelies near to vehicles and pedestrians on High Street/Bridge Street/Skinner Street/Dock Street, Market bus station (youths occasionally driving through queuing bus customers narrowly missing people). Times of day: 1630-1800 hrs weekdays. Youths also stand around in large groups which is intimidating. A colleague reporting that he was slapped on the back whilst walking through a group of youths in the city centre (there was no other way to get past them). I witnessed an elderly gentleman have difficulty walking past a group of youths who had left their push bikes strewn on the pavement at bottom of Skinner Street. I have also had to step over bikes left blocking the pavement along Skinner Street outside the phone shop as well as the bottom of the street. One day I was forced to walk in the roadway to get round them.

The amount of times I have been in the centre in broad daylight with my little daughter and heard foul language being shouted from one end of the town to another. "F\*\*\*\*", "c\*\*\*\*", you hear it all and it is very unpleasant.

Teenagers often bike or skateboard around the bus station - early evening and weekends. They don't have much care for the safety of others. I have also been the target of harassment by groups of men around the bus station - this is going back some years, but the trauma persists even though I wasn't physically harmed.

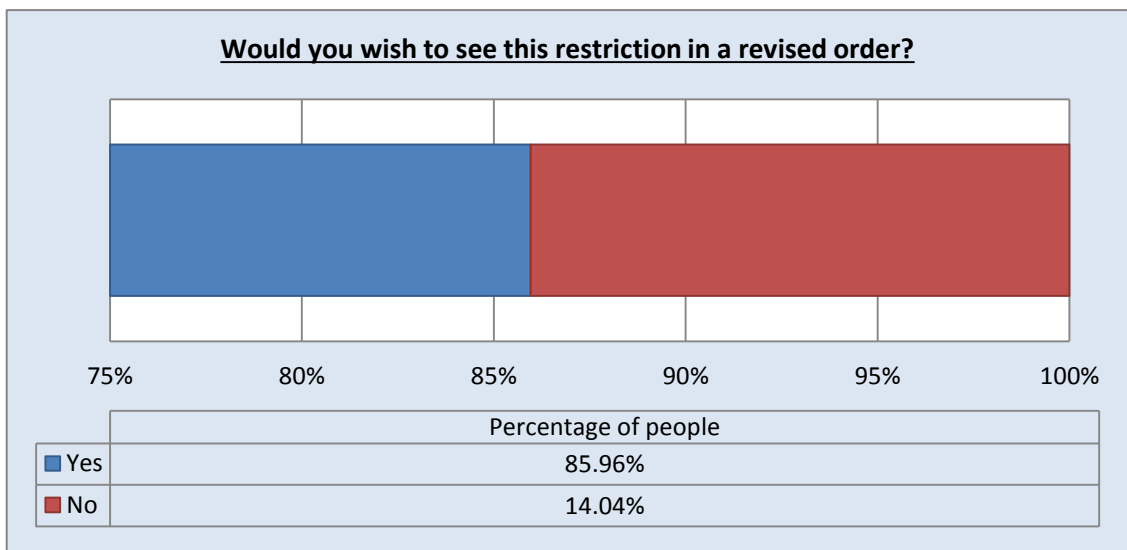
High Street, Skinner Street, Upper Dock Street, areas - witnessed on multiple occasions youths on bicycles acting in anti-social manner and causing harassment to pedestrians, riding in aggressive and anti-social manner. This has happened late afternoon and early evening, and I have personally been subject to this anti-social activity.

Both day and night

### **New Restrictions: Causing harassment, alarm or distress - Q7b**

	Number of people	Percentage of people
Yes	49	85.96%
No	8	14.04%
<b>Total responses</b>	<b>57</b>	

3 No reply



**Reasons: (24 comments received)**

Safety of child
No - again, there are enough laws in place already to deal with such behaviour should it arise.
It can be intimidating for members of the public whatever age and discourages people to go into the city centre
People should be able to move freely around the city centre without threats or intimidation from groups he'll bent on causing trouble or instilling fear on people.
Something needs to be done as our end of Commercial Street is becoming a 'no go' area due to the anti-social behaviour
To actually deal with it
Groups of kids in 10s biking down the high street at fast speeds almost hitting everyone in their path
Groups should not by their nature be intimidating, but their behaviour may make this the case.
As 6b
Vagrancy is on the rise and they use my site and intimidate customers and the general public.
Families are unable to go into town in the evenings. Businesses are afraid that shop fronts will be damaged. Bullying and anti social behaviour should not be tolerated.
Again creates a hostile atmosphere
as above
It would provide a response that would allow authorised persons to intervene on behalf of the public without having to wait for a police presence. It would support businesses and the public. Any intervention should be recorded for consideration of further action being taken against the perpetrators by council or police anti-social behaviour staff.
The Police need to do more to break these groups up. They can be quite intimidating and put you off coming into the city centre, esp. walking across town to the Riverfront or to Friars Walk.
can causing determent to the local community and make citizens feel intimidated
Because it is not acceptable behaviour and needs to be nipped in the bud now before it gets any worse
They are extremely intimidating
I believe this behaviour will continue to escalate and has the potential to become violent if it is not robustly dealt with. A full time, police foot patrol would be very welcome and help to make the areas safer for the public. I have stopped shopping in Newport city centre because I have personally experienced, and heard reports from many others who have, experienced antisocial behaviour that is growing more and more persistent and aggressive in nature.
Again, this is too wide ranging and could mean that anyone could be fined (or worse) for anything. Surely this is what the police should be doing anyway - why do we need a public protection order??
The image of the town is being dragged down. I am not a conservative person and I do use colourful language but there is a line and it is being crossed.
It's only a matter of time before someone gets hurt.
Need to make the City Centre a safe space where public can enjoy amenities without fear of being harassed.

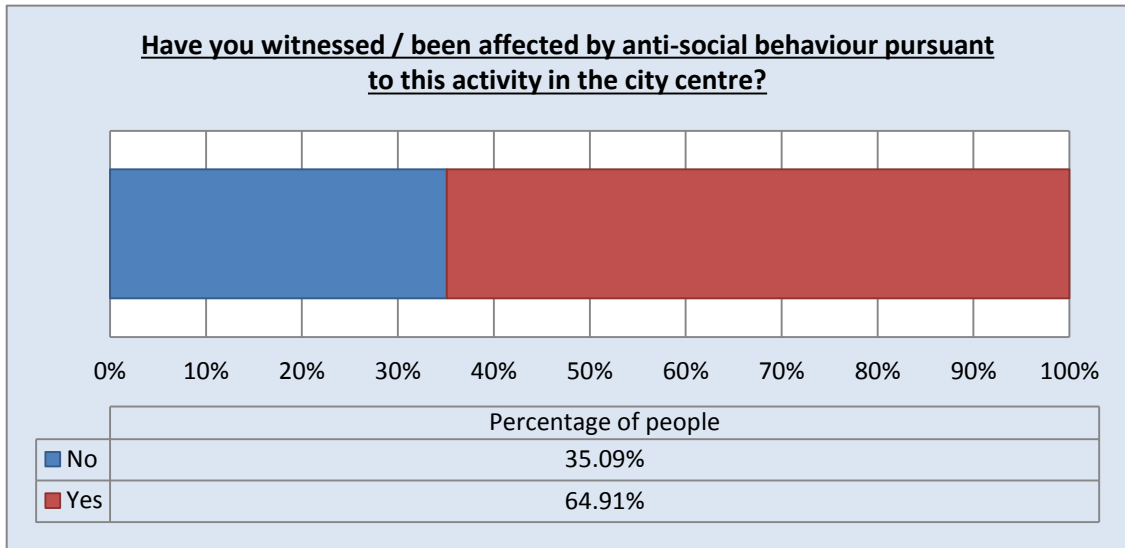
Can be intimidating behaviour. However policing should be within sttct guidelines....not just a power to move people on who are not actually behaving in a way that causes distress. Too often police and asb teams are using power to own adantage. Need to be putting more services in for people to engage with instead of hanging round streets.

I take steps to avoid people like this who look likely to cause a nuisance.

**Revisions: Touting for services / donations - Q8a**

	Number of people	Percentage of people
No	20	35.09%
Yes	37	64.91%
<b>Total responses</b>	<b>57</b>	

4 No reply



**If yes, please give any details including at what times of the day / night: (18 comments received)**

Annoying from 9am to 5pm, outside WH Smith and usually outside Nationwide.

Day time

Commercial Street - daily

Daytime

EVERYWHERE DAY AND NIGHT. Opportunist beggars making it difficult to tell who is homeless and in need of help and who is swindling your money.

During the day

There are persons there daily.

early morning before 9am and then any time up until 7pm

Charity collection in our shop

On a regular basis someone selling AA, SKY, collecting for one charity or another, also there is someone regularly singing at quite a loud volume collecting for something, I have to close our doors as the volume is that loud, I cannot hear the music we play and PAY a licence for.

Sometimes there are quite a few in Commercial St. I do wonder whether they should be there.

Continuously approached as you walk through the town by sales people, charity collectors. Street vendors don't usually approach anyone to be fair but some sort of permit to ensure the goods they are

selling are safe/legal would be a good thing

On a daily basis constant 'Have you had an accident' or charity collections for different charities and while these are worthy causes it's still to many also a lot of religious people trying to talk to you and I also feel even though the big issue is not included it should be due to the fact that there are too many within the town centre and believe it or not I've seen them with a better mobile phone than me

I'm not sure if this counts but I feel that loud religious preaching informing passers-by that they are going to hell etc is not conducive to a pleasant city centre atmosphere. I would include all faiths and denominations as I am non-religious and generally believe in a multicultural society.

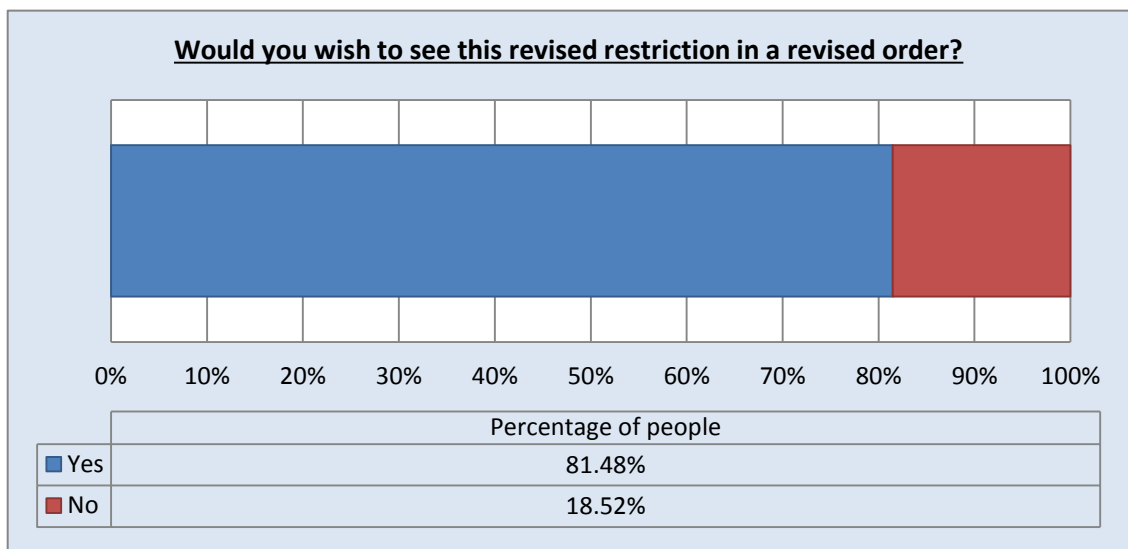
I suspect those touting for accident victims have a licence - they're still anti-social and there are there all the time.

Daytime. Often followed up the main street by sellers.

### **Revisions: Touting for services / donations - Q8b**

	Number of people	Percentage of people
Yes	44	81.48%
No	10	18.52%
Total responses	54	

6 No reply



### **Reasons: (15 comments received)**

I would like this enforced. I have broadband, I don't want to give my bank details to anyone on the street.

I believe the amount of people touting for services and donations in the short stretch of Commercial Street discourages people from attending the area as the same people are there on a daily basis

To actually deal with it.

Aggressive beggars intimidate people into giving them money.

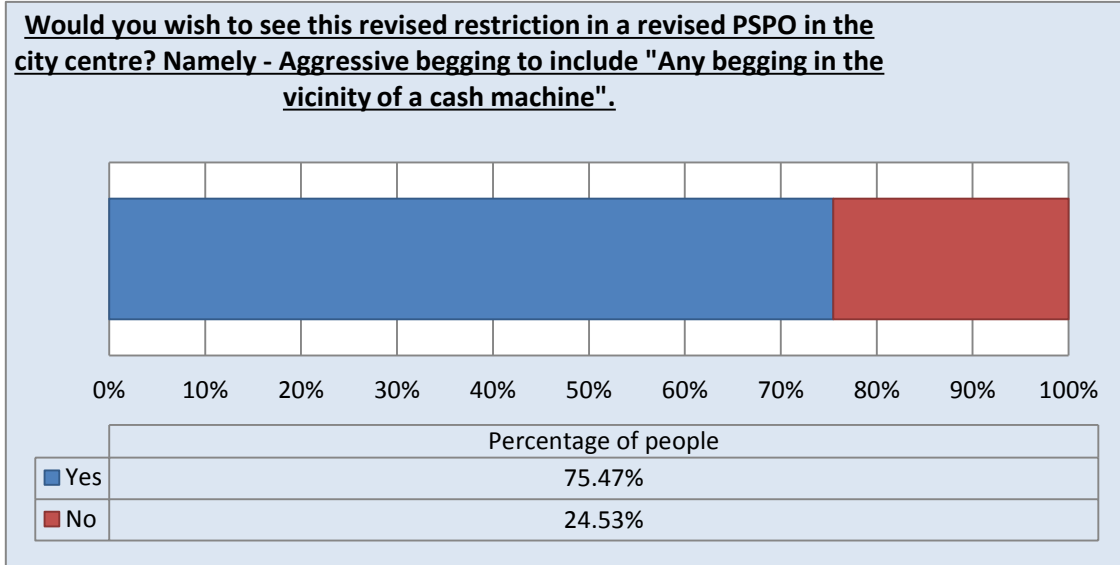
Yes and I'd like to see it enforced with clearly identifiable certification or a genuine charity or sellers

permit.
As included earlier in the survey
If they don't have a permit they should not be there.
Makes me feel uncomfortable and has prevented me from going into the city centre
Because they are a nuisance constant bombardment of asking for things
I think it is important to keep this restriction to help prevent fraudulent activities, trip hazards on the highway from unauthorised tents, podiums and other similar items, and nuisance to the public.
I do not know what the process/cost is to gain a street trading consent from the council so I have to say no to this.
Religious preaching.
The worst offenders are those who have a license. No point adding a restriction that excludes them - take their licences away!
Annoying activity...worse than begging

**Revisions: Aggressive Begging - Q9a**

	Number of people	Percentage of people
Yes	40	75.47%
No	13	24.53%
Total responses	53	

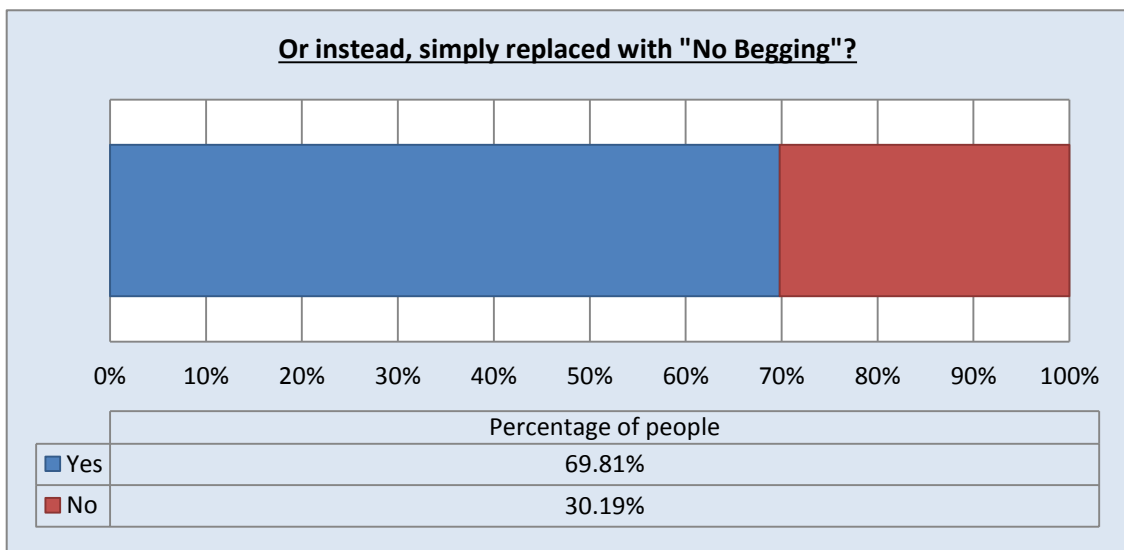
7 No reply



**Revisions: Aggressive Begging - Q9b**

	Number of people	Percentage of people
Yes	37	69.81%
No	16	30.19%
Total responses	53	

8 No reply



**Reasons: (21 comments received)**

As previously stated, a definition of "aggressive" is needed. I agree that there should not be begging next to cash machines, in the interest of personal space and safety (as with any other member of the public) I totally disagree with "No begging". It just further victimises vulnerable people.

As before, begging is not a huge problem in the city centre and does not require such ridiculous measures. The PSPO is contributing to a poorly deserved reputation for Newport.

I feel intimidated every time I am asked, walking on my own, I know I will probably see them on my way home and for the days ahead and have been shouted at, sworn at and threatened.

No begging would be the ideal situation although I believe this would be very hard to police so the next best thing would be to change aggressive begging to include no begging near cash machine. Again this can be intimidating especially at the bottom of Bridge Street next to Nat West and HSBC.

I understand the need to beg and this is a problem in every city at the moment not just Newport. What I object to is people approaching me for money. It would also be nice to walk through town without 30 people asking you for cash.

Begging is becoming an issue everywhere in town - not just cash machines. You can't walk anywhere without someone asking for money. The one person asking followed me to my place of work still asking for money

There should be support for homeless from working with Eden and Salvation army but arrests should be made if they are aggressive or not homeless.

Yes no begging is needed they play on the elderly

By giving to beggars we are only perpetuating the issue, so I would prefer it was prohibited until recourse is found to overcome the reasons for the begging in the first instance.

Although it's more worrying near a cash machine, there should be no begging anywhere.

The car park on stow hill almost always has homeless outside begging right next to the car park payment machines. For this reason I pay by phone even though it costs more just to avoid them.

Safety for all including visitors

It's true they congregate by the cash machines but a No Begging outright ban will be better for people visiting the city

No begging should be the response however the alternative should not just include in the vicinity cash machines. It should also include payment machines such as those around car parks as well as bus stops, taxi ranks and all public places where persons need to use money to make a payment for goods or services.

There are too many, esp. in the evening. Let's encourage people to give to charities that support these people directly.

They even sit in the car park at the pay and display machine begging

Please don't think I'm being hard on them and yes some of genuine homeless need help but every corner in the city centre are beggars near banks, coffee shops etc. In some cases when I've refused to give anything I called a tight cow. What also annoys me is that they are sat eating drinking and smoking

No begging of any kind would be better as although it is heart-breaking to see, it is too difficult to know which are legitimate and which are 'career beggars'. It is also a major concern from an animal welfare point of view as some beggars use dogs to gain sympathy/attention from the public but it is uncertain whether these animals are being looked after properly and should be checked by RSPCA or animal welfare officers.

I think 'no begging' is too simplistic. If someone literally needs a few pounds because they are weak with hunger I think it is legitimate for them to quietly and politely, from a fixed resting position, ask passers-by. I do not think it is acceptable to be at a cash machine and to be approached by someone asking for the money I have just withdrawn.

I'll admit to feeling intimidated by someone lurking around a cash machine; while I know they mostly mean no harm I've become paranoid. But it doesn't benefit anyone to criminalise all begging - no one chooses to be destitute and making them criminals will worsen the problem, not help - when people are



punished for being desperate, they become more so. Let's please treat these people with some basic humanity.

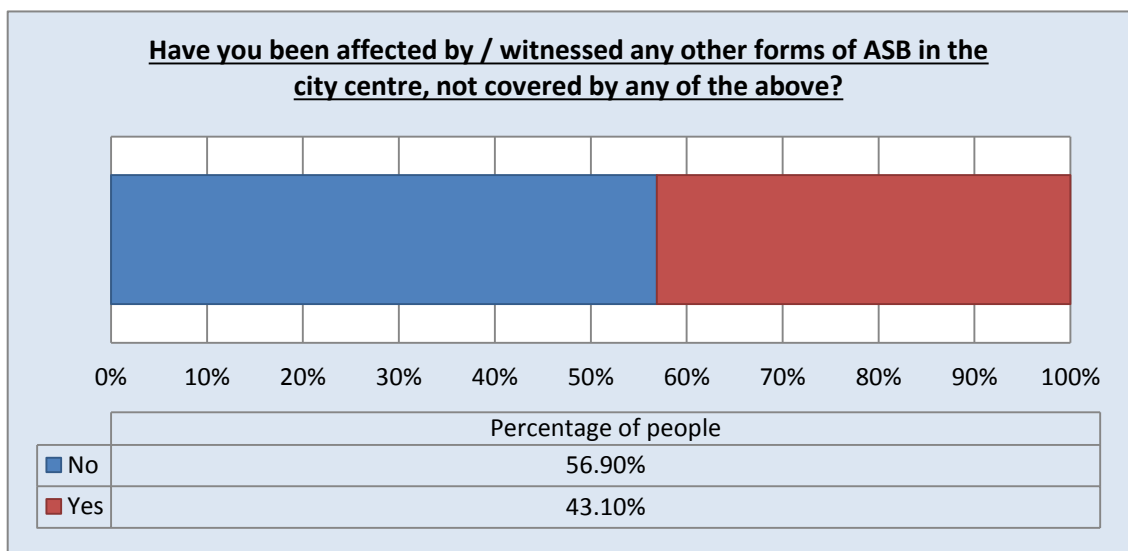
Only aggressive begging is intimidating. Those sitting quietly with a receptacle for collecting are not bothering anyone. Also rough sleepers sit in shop doorways etc. when they have nowhere to go. They could be arrested or penalised for simply sitting and not begging.

They are not good for our community or for the amenities in our area.

### **Other Forms of Anti-Social Behaviour in the City Centre - Q10**

	Number of people	Percentage of people
No	33	56.90%
Yes	25	43.10%
<b>Total responses</b>	<b>58</b>	

3 No reply



**If yes, please give any details including at what times of the day / night: (25 comments received)**

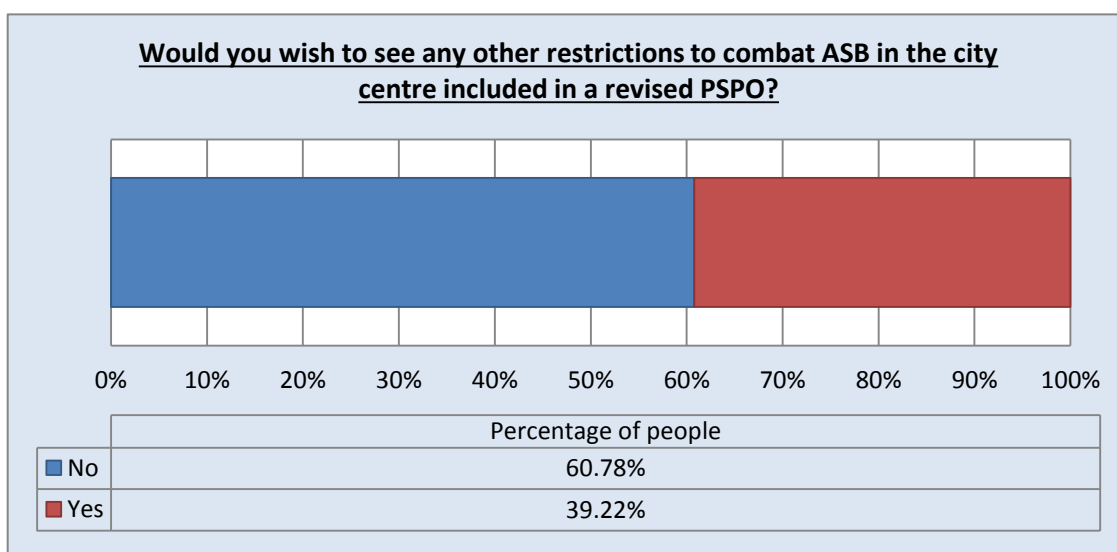
Drug running from taxi companies in bus stations
Day time and evening. groups of young male cyclists. Intimidation and theft.
Youngsters on bikes in groups. I thought that the riding of a push bike through the city centre was banned by a previous order but this doesn't seem to work.
Cyclists still seem to be a problem riding in pedestrian areas at high speeds.
Kids on bikes doing wheelies and generally being a nuisance. They are often openly racist towards the security guys in Friars Walk. These kids are some of the biggest issues
Gangs cycling through pedestrian areas, abusive language and behaviour.
People being hit over by kids with bikes, bins being turned upside down with litter all over the floors. Constant shoplifters. Racist comments/ verbal assault of tourists/ shoppers.
Regularly see the alcoholics defecating in the park area (St Paul's Walk) opposite St Paul's church and the bus stop being sick- they drink when it's raining, the other day the girl had her trousers by her ankles sat on the bench. I dread to think what her boyfriend was doing
Shouting at others across the high street and neighbouring areas.
Vehicles using access-only roads

Mostly drugs and alcohol
Gangs of youths speeding on pedal bikes along High Street. Ant-social behaviour outside McDonalds on High Street
You tend to find that at evening time vagrants and groups of youths gravitate towards my MSCP and it becomes quite intimidating for my team.
As explained earlier there are too many incidence to list
Road rage, arguments in shops.
Groups of persons, young and old congregating on public seating and acting in a manner that is intimidating to other users of the city centre.
Setting off fireworks at night - particularly outside the Baneswell Social club and Chapel Park.
Late afternoon, early evening kids and kids on bikes
The general shouting of foul language by individuals shouting/swearing in the street when under the influence makes the city centre feel unwelcoming at times, especially when I have brought my elderly parent into the city centre during the day
People riding bikes, skate boarding, spitting
Smoking in public outside of shops etc. it's hold your breath and race passed to avoid the stink and horror of breathing in others waste stinking exhaled vapours
A few of my friends have recently complained about young boys riding bikes in an aggressive manner. This can be very intimidating to pedestrians.
Cyclists using pavements which makes it dangerous for pedestrians. I have had near misses with cyclists coming up from behind me along Bridge Street whilst I was walking down towards the city centre. They do not use bells or any other signalling methods to let you know, and if cycling towards you will not make any attempt to give way to pedestrians instead expecting them to jump out of the way.
Motorbikes and bicycles being ridden across the Millennium Footbridge, in aggressive, reckless and anti-social manner endangering safety of pedestrians and causing harassment.

### **Other Forms of Anti-Social Behaviour in the City Centre - Q11**

	Number of people	Percentage of people
No	31	60.78%
Yes	20	39.22%
<b>Total responses</b>	<b>51</b>	

10 No reply



**If yes, please give any details: (19 comments received)**

There are too many people wandering around town at all hours for no valid reason harassing people going about their business
Use of taxi areas for drug hang outs
Restrict group sizes which can congregate outside of programmed and organised / planned events.
The dropping of litter and dog fouling in the city centre should be policed and fines issued for offenders.
Curfew for under 16s after 10pm? More police or public support officers patrolling down the high street.
Performers, one outside of old BHS sings the same song all day very loudly, people working around the areas should have a say as sometimes they're too loud to even think whilst working and sometimes their song choice such as really sad and slow ones affects the mood of the workers and therefore their work is also affected. The guy usually by Timpson is brilliant, always happy and cheery, recently seen by pound world by the statues; he puts a smile on the workers and visitors faces.
More visible presence of wardens/law enforcement in the City Centre. On the spot fines for littering. Proper enforcement of ticketing illegal parking in restricted areas.
Section 35 should be used and enforced.
No begging in car parks or by car park paying machines
Ban gangs of young bikers from city centre at night
More assistance if something happens
Affray
Higher profile policing
No cycling through the pedestrian area and no vehicles
make it a crime
Prohibit the riding of bikes in the city centre. We do need more community policemen around, to stop this behaviour.
I feel cycling should be banned in the city centre and enforced with fines or other penalties. Whilst there are some decent people who cycle through town, the majority are youths on push bikes who have no regard for public safety.
Kids on bikes riding in town centre
Cyclists to dismount from bicycle in pedestrian areas. More signage and proactive actions to promote / enforce this

**Reasons: (8 comments received)**

If you are in city centre every day there are countless situations that involve anti social behaviour and Newport is by far the worst city for anything like this I have ever witnessed. We need more support in the centre / high street and further near the train station. You can hardly walk 50 metres without being asked for change, some drunk shouting to his mate or just groups of teenagers loitering around fast food places.
If you do see something and you wish to report it, there is no-one on the spot to turn to. You are afraid to say anything yourself for fear of reprisals.
Intimidating to elderly
Safety
Very difficult when you are walking through the street with a small child and shopping bags and males (young and mature) are going through the street at quite a speed on pushbikes and then cars start driving through the pedestrian area - totally unsafe!!

health and a clean environment

It's very dangerous.

Public safety, safe pedestrian areas, remove antisocial activity of gangs on bikes riding recklessly in close proximity to pedestrians.

## **Any other comments - Q12**

### **If yes, please give any details: (16 comments received)**

I would like to see figures and evidence of how the current PSPO has helped the city centre and those using it. Until these are shared people cannot be expected to make sensible comments. Unfortunately there has been a lot of drama and hysteria concerning this issue. As someone who uses the city centre a few times each week I have never been subject to aggression or intimidation. This - and the other PSPOs - does not help Newport's reputation, evidence please of their effectiveness.

I do want provisions made for the growing homeless population, food, shelter and access to support for their other needs but I would like to walk to work and socialise in the city without the Regular beggars and trouble makers asking/demanding money or cigarettes.

Thank you

Council and police are doing a good job

Community officers, the people in the blue jackets aren't very strict, they seem to have made friends with the repeat offenders and go lightly on them when they're walking around with cans. Also you don't see much security on the end of Commercial street, Poundworld and H Samuel way.

Despite restrictions already being in place, all these issues are still prevalent. Rather than investing in more restriction I'd rather see more enforcement and understanding/development to reduce the socioeconomic factors that have been perpetuating the behaviour.

Newport City Centre has much improved and trying to combat ASB is admirable. However, unless the staff are employed to enforce regulations and ASB, then no amount of PSPOs will make any difference.

The police need to be in town and issue section 35s.

I do not see any need for a PSPO at all. The police have enough powers already. They have said parts of the current PSPO are ineffective and I think they will be saying exactly the same thing when it is next due for review so why is one needed. Cardiff has exactly the same problems, probably more so, but doesn't have a PSPO. Just having a PSPO leads to a negative image of our city.

Generally there is a lot of anti-social behaviour in Newport centre, including fights outside our shop in the day time and people around intoxicated by drink or drugs.

Patrol bus station at night and pcso spend less time hiding in senn bakery in Maindee and spend more time patrolling streets saw man urinating in Maindee car park during day and Maindee PCSOs were hiding in the senn bakery across road good use of tax payers money

Review needed now City starting to improve

I understand the council needs to save money but for me as a shop owner on Charles street since the bollards have stopped working the amount of cars breaking the law parking after the sign has been moved by them. Also my customers walk straight out onto road, thinking it's safe to do so only to have a car driving towards them.

The Order is only as good as it is policed.

There needs to be more policing within the town centre to combat these problem ASAP

A big thank you to council colleagues, wardens and local police teams who are already working hard to provide support to the city centre with limited resources.

They need to take responsibility. There are laws in place.

## Profile

How often do you visit the city centre?

		At least once a week	At least once a month	Never	No Reply	Total Responses
During the day	Number of people	47	5	0	8	53
	Percentage of people	88.68%	9.43%	0.00%		
After dark	Number of people	23	16	3	13	48
	Percentage of people	47.92%	33.33%	6.25%		

Age	Number of people	Percentage of people
0-10 years old	0	0.00%
11-17 years old	0	0.00%
18-24 years old	2	3.64%
25-34 years old	7	12.73%
35-44 years old	15	27.27%
45-54 years old	19	34.55%
55-64 years old	8	14.55%
65-74 years old	2	3.64%
75 years or older	2	3.64%
Total responses	55	

Gender	Number of people	Percentage of people
Male	26	48.15%
Female	28	51.85%
Prefer not to say	0	0.00%
Total responses	54	

Ward of residence	Number of people	Percentage of people
Allt-Yr-Yn	5	9.26%
Alway	1	1.85%
Beechwood	2	3.70%
Bettws	1	1.85%
Caerleon	2	3.70%

Ward of residence	Number of people	Percentage of people
Gaer	4	7.41%
Graig	0	0.00%
Langstone	1	1.85%
Llanwern	0	0.00%
Lliswerry	1	1.85%
Malpas	3	5.56%
Marshfield	0	0.00%
Pillgwenlly	3	5.56%
Ringland	1	1.85%
Rogerstone	3	5.56%
Shaftesbury (Crindau)	1	1.85%
St Julians	6	11.11%
Stow Hill	6	11.11%
Tredegar Park (Duffryn)	0	0.00%
Victoria (Maindee)	2	3.70%
Live outside of Newport	12	22.22%
<b>Total</b>	<b>54</b>	

Ethnicity	Number of people	Percentage of people
White - Welsh / English / Scottish / N Irish / British	53	96.36%
White Irish	0	0.00%
White - Gypsy or Irish Traveller	0	0.00%
Any other white background	1	1.82%
White and Black Caribbean	0	0.00%
White and Black African	0	0.00%
White and Asian	0	0.00%
Any other mixed / multiple ethnic background	0	0.00%
Indian	0	0.00%
Pakistani	0	0.00%
Bangladesh	0	0.00%
Chinese	0	0.00%
Any other Asian background	0	0.00%
Black / African / Caribbean / Black British	1	1.82%
	<b>55</b>	<b>Total Responses</b>

## Appendix 3

## Other city centre PSPOs

Newport was one of the very first to introduce a city centre PSPO. Since Nov 2015 there have been many more introduced in town and cities through the UK in response to anti-social behaviour issues in those areas.

Here is a sample of PSPO restrictions in use elsewhere, that are felt to be relevant to Newport:

City/Town	Restrictions	Comments from that local authority - Feb 18
Oxford	<p>No person shall aggressively beg. Aggressive begging includes begging near a cash machine or begging in a manner reasonably perceived to be intimidating or aggressive.</p> <p>No person trading as a pedlar shall:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> remain in any location for more than 10 minutes unless it is to complete a transaction.</li> <li><input type="checkbox"/> locate themselves within 50 metres of their previous location.</li> <li><input type="checkbox"/> return to any location already occupied in the last three hours.</li> <li><input type="checkbox"/> obstruct the highway or shop entrances.</li> </ul> <p>No person shall refuse to stop drinking alcohol or hand over any containers (sealed or unsealed) which are believed to contain alcohol, when required, to do so by an authorised officer in order to prevent public nuisance or disorder.</p>	
Kettering	<p><b>Control of commercial or charity collection or soliciting for money in the street.</b></p> <p>Any person is prohibited, at any time, when within the Prohibition Area from, engaging in or knowingly causing or permitting the collection or soliciting of money (commercial or charity and whether by way of immediate payment or the seeking of a standing order or direct debit authority) unless they are in possession of a written authorisation for Face to Face Fundraising issued by the Council.</p> <p><b>Consumption of alcohol on street</b></p> <p>Any person within the Prohibition Area is prohibited from, at any time, consuming alcohol or having an open alcohol container after having been requested by an Authorised Officer to cease consumption or hand over the container,</p> <p><b>c) Those under 18 in the area 11pm - 6am.</b></p> <p>Any person present between the hours of 11pm and 6am (“the relevant hours”) in public areas of the Prohibition Area (being an area to which the public ordinarily have access between those times whether or not a business owner can exclude access) and being unable to provide evidence that they are 18 or over, must leave the Prohibition Area or return to and remain in that person’s place of residence if such residence is situated within the Prohibition Area, and any such person shall not again be present in the public area for the duration of the relevant hours.</p> <p>Any person subject to a requirement under this provision to leave the area must comply with any such direction forthwith. No person shall knowingly or recklessly cause, permit or encourage any such person subject to a direction under this provision to fail to comply with such a direction.</p> <p><b>i) Begging on the Street</b></p> <p>Any person on a street in the Prohibition Area is prohibited from, at any time, placing themselves in a position to beg or solicit money.</p> <p><b>j) Foul and abusive language</b></p> <p>Any person in the Prohibition Area is prohibited from swearing, or shouting, in a manner that causes or is likely to cause harassment alarm or distress to any person present at the time (including an Authorised Officer).</p>	<p>Considered successful.</p> <p>Good use of street wardens working with Police.</p> <p>Ramped up warnings, followed by FPNs.</p> <p>Extensive use of Community Protection warnings and notices.</p> <p>Will serve CPWs on parents of those U18s causing issues in the town centre.</p> <p>Their begging restriction is working well, with officers working with support workers. But with those who will not engage, they are having to issue FPNs as a vehicle to get perpetrators into court. Not interested in any fine but ask for a criminal behaviour order on the back of any successful prosecution to require the ind. to stay away from the city centre &amp; seek treatment.</p>

City/Town	Restrictions	Comments from that local authority - Feb 18
Cwmbran	<p>-No person to engage in activity which is offensive, anti-social, indecent or causes distress to any member of the public.</p> <p>-No person shall be in unlawful possession of controlled drugs, drugs paraphernalia, psychoactive substances or be in possession of psychoactive substances with intent to supply or share.</p> <p>-No person shall consume alcohol or be in possession of an open container of alcohol other than in the boundaries of licensed premises or for special events approved in advance</p>	Enacted last year. Still early days
Leeds	<p>Not consume alcohol, or be in possession of an open container of alcohol; not ingest, inhale, inject, smoke or otherwise use intoxicating substances.</p>	
Southampton	<p>(a) The consumption alcohol or being in possession of an open container of alcohol is prohibited within the designated area.</p> <p>(b) Begging or asking members of the public for money is prohibited within the designated area.</p> <p>(c) Loitering for the purpose of consuming alcohol within the designated area is prohibited</p> <p>(d) Loitering for the purpose of begging or asking members of the public for money within the designated area is prohibited.</p>	<p>Working well. Almost eliminated street drinking; good use of dedicated street wardens working closely with Police.</p> <p>Beggars- issued FPNs and some cases gone for prosecution. Use of post conviction Criminal behaviour orders.</p>
Gateshead	<p>ii. No person shall ingest, inhale, inject, smoke or otherwise use intoxicating substances.</p> <ul style="list-style-type: none"> <li>• Intoxicating Substances is given the following definition (which includes alcohol and what are commonly referred to as 'legal highs'): substances with the capacity to stimulate or depress the central nervous system.</li> <li>• Exemptions shall apply in cases where the substances are used for a valid and demonstrable medicinal use, given to an animal as a medicinal remedy, are cigarettes (tobacco) or vaporisers or are food stuffs regulated by Food, Health and Safety legislation (excluding alcohol, this is covered in 4a(iii)).</li> </ul> <p>iii. No person shall consume alcohol except in a licensed premise.</p> <p>iv. No person shall as a result of intoxication by ingesting drugs or alcohol be in such a condition as to be considered by a constable, any other member of the emergency services or health services or an officer of the Council to be incapable.</p> <p>v. No person shall sit or loiter on the highway or any pedestrian area for the purpose of demanding money whether by placing any item before them for receipt of money or otherwise.</p> <p>vi. No person shall carry out any promotional, marketing or sales activities including but not limited to offering goods and services in a place open to the air in such a way that causes nuisance or annoyance to any person.</p> <p>vii. No person shall offer or distribute promotional leaflets and other materials, hold placards or set up stalls, booths or other temporary constructions for commercial purposes on the highway.</p>	
Sunderland	<p><b>Alcohol control</b> - Police and authorised officers have the power to confiscate alcohol in a public space excluding licensed premises where they believe it is causing or is likely to cause anti-social behaviour.</p>	<p><b>In since April 17, so still new.</b> <b>No huge improvement but direction of travel in the right direction.</b></p>



City/Town	Restrictions	Comments from that local authority - Feb 18
	<p><b>Begging</b> - restricts any person engaging in anti-social/nuisance behaviour whilst begging. Begging includes any passive and active methods, including but not limited to, non-verbal signs, hand held out, written notice, or verbal attempts to exhort, press, pressure, urge the giving material help, assistance, food or money.</p> <p><b>Street Trading and Peddling</b> - restricts any person engaging in anti-social/nuisance behaviour whilst street trading.</p> <p><b>Psychoactive Substances</b> - restricts any person eating, drinking, inhaling, injecting, smoking or otherwise taking any psychoactive substance in a public place.</p>	<p><b>They too have problems with gangs of youths causing ASB.</b></p>
Newcastle	<p>Consuming alcohol in a public place</p> <p>Ingesting, inhaling, injecting, smoking or otherwise using substances believed to be psychoactive substances</p> <p>Begging</p> <p>Appropriating monies for charitable or other purposes.</p>	
Croydon	<p>Being in possession of a container of, or consuming alcohol, save in premises falling within section 62 of the ASBCPA 2014.</p> <p>People or groups of people, behaving in a manner which is likely to cause harassment, alarm or distress.</p>	
Stoke	<p>No person shall have in their possession an open vessel containing alcohol other than in the grounds of licensed premises or in accordance with an organised licensed event.</p> <p>No person shall persistently or aggressively beg. Aggressive begging includes but is not limited to begging near a cash machine or begging in a manner that is reasonably perceived to be intimidating or a nuisance.</p>	
Walsall	<p>No person shall remain in a shop, betting office, or food outlet so as, without reasonable excuse, to cause harassment, alarm, or distress.</p> <p>No person shall remain at Walsall Market, shown hatched in blue on the map so as, without reasonable excuse, to cause harassment, alarm, or distress.</p> <p>No person without reasonable excuse shall in a public place use a hypodermic needle to inject themselves or another.</p> <p>No person shall, without reasonable excuse, throw down, drop or otherwise deposit and leave in any public place a hypodermic needle or other drug paraphernalia.</p> <p>No person shall beg in a manner so as to cause harassment alarm or distress.</p> <p>No person shall remain in a bus station, a bus shelter, at the cenotaph or in the doorway of any building so as, without reasonable excuse, to cause harassment, alarm, or distress.</p> <p>No person shall consume alcohol.</p> <p>No person shall consume any psychoactive substances.</p>	
Colchester	<p>Any person consuming alcohol except within the curtilage of licensed premises.</p> <p>Any person being as a result of intoxication by ingesting drugs or alcohol be in a condition as to be considered by a constable, any other member of the emergency services or health services or an authorised person to be incapable and causing a nuisance.</p> <p>Any person sitting or loitering on the highway or any pedestrian area of the Restricted Area demanding or begging for money whether by placing any item before them for receipt of money or otherwise.</p> <p>Any person behaving in a manner that is likely to result in any member of the public being intimidated, harassed, alarmed or</p>	

City/Town	Restrictions	Comments from that local authority - Feb 18
	distressed.	
Exeter	<p><b>Intoxicating substances.</b> Surrender any intoxicating substance in their possession to an authorised person on request, if they are found to be ingesting, inhaling, injecting, smoking or otherwise using intoxicating substances, or are in possession of such intoxicating substances with the intent of using such intoxicating substances within this area, where the authorised person has reasonable grounds to believe that such person is using or intends to use the intoxicating substance within the said area.</p> <p><b>Notes</b> <i>Intoxicating Substances is given the following definition (which includes Alcohol and new psychoactive substances [NPS] that are commonly referred to as 'legal highs'): substances with the capacity to stimulate or depress the central nervous system. Exemptions shall apply in cases where the substances are used for a valid and demonstrable medicinal use, given to an animal as a medicinal remedy, are cigarettes or vaporisers (tobacco products), or are food stuffs regulated by food safety legislation, or where the use of the intoxicating substances fall within the curtilage of a premises licenced for the sale and consumption of alcohol, and within the operating hours of such.</i></p> <p><b>Not carry out aggressive begging.</b> <i>Aggressive begging is defined as behaviour that a reasonable person would regard as intimidating and which is designed to cause a member of the general public to offer money to a person not known to them. would define that behaviour as:</i> <i>(1) clearly intimidating, i.e. through the use of threatening language or gestures, or</i> <i>(2) intimidating by being passive aggressive, such as standing or sitting in close proximity (i.e. within 5 metres) to a cash machine or pay station either singly or in a group of two or more, where people expect privacy and/or feel vulnerable with their money, bank cards, wallets or purse on display.</i></p> <p><b>Causing harassment etc.</b> Not behave (either individually or in a group of two or more people) in a manner that has caused or is likely to cause a member of the public to suffer harassment, alarm or distress by that behaviour. Persons within this area who breach this while in a group shall when ordered to do so by an authorised person disperse either immediately or by such time as may be specified and in such a manner as may be specified.</p> <p><i>The manner specified by the authorised person may include a requirement not to re-enter a defined zone within the PSPO area until a certain time, which shall be no later than 6 hours from the time that an authorised person orders persons in a group to disperse.</i></p>	

City/Town	Restrictions	Comments from that local authority - Feb 18
Shrewsbury	<p>No person shall refuse to stop drinking alcohol or containers (sealed or unsealed) which are believed to contain alcohol, when required to do so by an authorised officer, provided that officer has reason to believe that the person is causing or is likely to cause nuisance, alarm, or distress to any other person.</p> <p>No person shall refuse to disperse from a public area for 48 hours when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, harassment or distress to any other person.</p>	
Coventry	<p><b>Begging</b> Any person is prohibited from begging. The act of begging is deemed as either approaching people for money, or being stationary and directly asking for money, or positioned on the floor to invite the offer of money or goods.</p> <p><b>Peddling / Street Trading</b> Any person is prohibited from, at any time, peddling/trading goods within the restricted area without an appropriate street trading consent issued by the Council.</p> <p><b>Charity or Commercial Subscription Collectors</b> Any person is prohibited from, soliciting for the completion of subscription charity collections. Exemptions are granted on land within the area marked in blue detailed on the plan of Coventry City Centre. Appropriate permission to carry out cash collections in the City Centre should be obtained from the Council in advance.</p> <p>a. <u>Consumption of alcohol in public areas, away from licensed premises</u></p> <p>It will constitute an offence should any person, when requested by an authorised officer, not cease from drinking alcohol in a public place away from licensed premises and not surrender any opened vessels of alcohol. Any unopened alcoholic drinks may be subject to confiscation or disposal should the officer believe the person is either ;</p> <ul style="list-style-type: none"> <li>i) Under 18 years of age</li> <li>ii) Intoxicated</li> <li>iii) Likely to consume the alcohol in public and cause nuisance if left with them</li> </ul> <p>b. <u>Consumption/Possession of Nitrous Oxide Canisters</u> It will constitute an offence for any person, when requested by an authorised officer, not to surrender any nitrous oxide canisters.</p>	<p>PSPO working very well and has certainly improved the problems they we experiencing. Issue breach notices and then if person still begging etc. FPN. Endeavour to engage with beggars; give details of drug referral agencies. Give them 42 days to pay, then court action coupled with a criminal behaviour order to ban them from the city centre/ also to require them to seek treatment. Also able to show to the courts the no. of breach notices. Body cam footage etc. Good use of body cams has helped. Have also introduced a measure to restrict unopened bottle/cans of alcohol if carried by U18s or those already intoxicated etc. Police also using dispersal powers.- S.35</p>
Blackpool	<ul style="list-style-type: none"> <li>• Consumption of alcohol in a public place (Street drinking)</li> <li>• The use of psychoactive substances (known as legal highs)</li> <li>• Loitering around cash machines/shop entrances as a means of enticing money</li> </ul>	<p>Have a huge problem inc. seasonal influx of beggars, pedlars, sellers of "charity" wrist bands etc. PSPO has certainly helped but has caused some displacement and will so looking to review order to extend along al of the sea front. Multi agency patrols are helping. Extensive use by Police/ council wardens of CP warnings</p>

City/Town	Restrictions	Comments from that local authority - Feb 18
		and CP notices initially for anti-social behaviour, instead of FPNs or as a precursor to FPNs for breach of the PSPO.
Hastings	<p><b>A – Prohibition on Drinking in Public Place Restricted Area (land hatched red – Maps A.2a, A.2b, and A.2c)</b></p> <p>1. All persons are restricted from drinking alcohol in any public place located within the restricted area This provision does not apply to alcohol being consumed within premises licensed under the Licensing Act 2003 or S115E of the Highways Act 1980.</p> <p>Where an Authorised Person reasonably believes that a person is consuming alcohol or has been consuming alcohol in breach of Paragraph A.1.(i) (above) then the Authorised Person can prohibit the person from consuming alcohol or anything which the Authorised Person reasonably believes is an alcoholic beverage</p> <p><b>Surrender Alcohol on request (land marked - Map A.1)</b>  (ii) Where an Authorised Person reasonably believes that a person is, has or intends to consume alcohol within the Borough of Hastings and or is likely to cause nuisance or annoyance to a member of the public, or disorder associated with the consumption of alcohol then the Authorised Person may require that the person must surrender any alcohol, or anything which the Authorised Person reasonably believes to be alcohol, that is in the person's possession including a container for alcohol.</p>	Only came in in June 17 so still quite new. But having problems with enforcement capacity (both council and police) so limited effect at present. Using CPNs with youths too. Their begging restriction broader than Newport's, which has helped.
	<p><b>B – Prohibition on Psychoactive substances (so-called 'Legal Highs') Restricted Area (land hatched red Map B.1)</b></p> <p>1. All persons whilst in any public place are prohibited from ingesting, inhaling, injecting or smoking or be in possession of any substance with the intent to ingest, inhale, inject or smoke which has the capacity to stimulate or depress the central nervous system and/or it affects the person's mental functioning or emotional state.</p> <p>2. This prohibition does not apply where:</p> <ul style="list-style-type: none"> <li>a) The substance is used for valid and demonstrable medicinal purpose;</li> <li>b) The substance is given to an animal as a medicinal remedy;</li> <li>c) The substance is a cigarette (tobacco) or vapouriser; or</li> <li>d) The substance is a food product regulated by food, health and safety legislation.</li> </ul> <p>Persons within this area who breach this prohibition shall: surrender psychoactive substances in his/her possession to an Authorised Person.</p> <p>Disposal of the alcohol or psychoactive substance may be undertaken by the Authorised Person in whatever way he or she thinks fit.</p> <p><b>C – Prohibition on Anti-Social Behaviour within the Restricted Area (land hatched red Map B.1)</b></p> <p>1. Persons are prohibited from intentionally or recklessly, shouting, swearing, screaming or acting in a manner to cause, or likely to cause, annoyance, harassment, alarm or distress to any person.</p> <p><b>D - Prohibition on aggressive begging within the Restricted Area (Map A.1)</b></p> <p>1. Persons are prohibited from aggressive begging within the borough. For example by loitering around cash machines and shop entrances for the purposes of aggressive begging. For the purposes of this prohibition, loitering means 'standing or waiting around without apparent purpose'. Aggressive begging is not limited to approaching people and/or asking for money, or placing a receptacle for donation.</p>	

City/Town	Restrictions	Comments from that local authority - Feb 18
Derby (proposed)	<p>No person shall ingest, inhale, inject, smoke or otherwise use intoxicating substances in a public place, excluding alcohol, tobacco or prescription medicines. Intoxicating substances are psychoactive substances with the capacity to stimulator depress a person's central nervous system and are referred to as New Psychoactive Substances.</p> <p>No person shall beg (using either active or passive methods of obtaining alms) or ask members of the public for money in a public place.</p> <p>No person shall consume alcohol in a public place (excluding licensed premises) in a manner which causes a nuisance or annoyance to other persons in the locality.</p> <p>No person shall loiter in a public place, either as an individual or in a group, if they are causing or likely to cause anti-social behaviour. If asked to disperse by a Police Constable, Police Community Support Officer or an authorised officer of the Council, that person must not return to the public place for a period of 24 hours.</p>	
Swindon	<p><b>Alcohol</b> Any person is prohibited from, at any time, consuming alcohol or having an open alcohol container.</p> <p><b>Begging</b> Any person is prohibited from, at any time, placing himself in a position to receive alms for a continuing period.</p> <p><b>Peddling/Street Trading</b> Any person is prohibited from, at any time, peddling/trading goods without the written permission of the authority, even if licensed.</p> <p><b>Aggressive Charity Collection</b> Any person is prohibited from, at any time, on land detailed in Appendix One below, engaging in assertive or aggressive (commercial or charity) collection or soliciting of money.</p>	

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# Scrutiny Report

## Overview and Scrutiny Management Committee

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### Part 1

Date: 26 April 2018

### Subject: Forward Work Programme Update

Author Overview and Scrutiny Officer

## Section A – Committee Guidance and Recommendations

### 1. Recommendations to the Committee

The Committee is asked to:

- (i) Endorse the proposed schedule for the next two Committee meetings;
- (ii) Confirm the topics to be considered, the invitees for each item, and indicate whether any additional information or research is required; and
- (iii) Note the list of reports that have been sent to the Committee for information over the last month.

### 2. Context

- 2.1 The purpose of a forward work programme is to help ensure Councillors achieve organisation and focus in the undertaking of enquiries through the Overview and Scrutiny function. Effective work programming is essential to ensure that the work of Overview and Scrutiny makes a positive impact upon the Council's delivery of services.
- 2.2 The Centre for Public Scrutiny's Good Scrutiny Guide recognises the importance of the forward work programme. In order to 'lead and own the process', it states that Councillors should have ownership of their Committee's work programme, and be involved in developing, monitoring and evaluating it. The Good Scrutiny Guide also states that, in order to make an impact, the scrutiny workload should be co-ordinated and integrated into corporate processes, to ensure that it contributes to the delivery of corporate objectives, and that work can be undertaken in a timely and well-planned manner.
- 2.3 Further information about the work programming process, including the procedures for referring new business to the programme, can be found in our Scrutiny Handbook on the Council's Scrutiny webpages ([www.newport.gov.uk/scrutiny](http://www.newport.gov.uk/scrutiny)).

### **3. Information Submitted to the Committee**

3.2 The following information is attached:

**Appendix 1:** The current Committee forward work programme;

**Appendix 2:** List of information Reports sent to the Committee over the last month.

## **Section B – Supporting Information**

### **4 Risk**

- 4.1 If proper work programming procedures are not put in place, the organisation and prioritisation of the work programme is put at risk. The work of Overview and Scrutiny could become disjointed from the work of the rest of the Council, which could undermine the positive contribution Overview and Scrutiny makes to service improvement through policy development.
- 4.2 This report is presented to each Committee every month in order to mitigate that risk. The specific risks associated with individual topics on the work programme will need to be addressed as part of the Committee's investigations.

### **5 Links to Council Policies and Priorities**

- 5.1 Having proper work programming procedures in place ensures that the work of Overview and Scrutiny makes a positive impact upon the Council's delivery of services, contributes to the delivery of corporate objectives, and ensures that work can be undertaken in a timely and well-planned manner.

### **6 Financial Implications**

- 6.1 There will be financial consequences for some of the reviews undertaken. These will be commented upon by the Head of Finance as the reports are presented. The preparing and monitoring of the work programme is done by existing staff for which budget provision is available.

## **Background Papers**

Scrutiny Handbook



**Overview and Scrutiny Management Committee  
– Forward Work Programme**

Date	Topic	Objective	Reporting Pathway	Invitees	Information Required
Thursday 10 May 2018	Adult Residential Care – Recommendations Monitoring	To consider how effectively the recommendations made in relation to Adult Residential Care have been implemented.	Approved by the Scrutiny Committee in April 2017.  Cabinet Member Decision on (TBC)	Chris Humphreys – Head of Adult Social Services;  Paul Cockram, Cabinet Member for Social Services	<ul style="list-style-type: none"> <li>- Update from the Service area on the implementation of the recommendations;</li> <li>- Summary of the background to the item and a list of the recommendations as approved and implemented by the Council.</li> </ul>
	Community Centres - Recommendations Monitoring	To consider how effectively the recommendations made in relation to Community Centres have been implemented.	Recommendations from the Scrutiny Committee were endorsed by the Cabinet on 9 February 2014. With annual monitoring by Scrutiny.	Keir Duffin – Head of Regeneration, Investment and Housing  Cllr David Mayer – Cabinet Member for Community and Resources	Update from the Service area and the Cabinet Member on the implementation of the recommendations, including an update on the action plan previously presented to the Committee.
	Economic Regeneration - Recommendations Monitoring	To consider how effective the recommendations made in relation to the Economic Regeneration have been implemented.	Recommendations from the Scrutiny Committee were adopted by the Council on November 2015. With annual monitoring to Scrutiny.	Keir Duffin – Head of Regeneration, Investment and Housing  Cllr Jane Mudd – Cabinet Member for Regeneration and Housing	Update from the Service area and the Cabinet Member on the implementation of the recommendations, including an update on the action plan previously presented to the Committee.

**Overview and Scrutiny Management Committee  
– Forward Work Programme**

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Thursday 21 June 2018	Annual Forward Work Programme	Agree the annual Forward Work Programme for the Overview and Management Committee		Daniel Cooke – Scrutiny Officer	To be Confirmed.
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**Information Reports**

To be circulated to Members by email for comment and included in monthly Information Report section of Work Programme report.

None scheduled.